

Local and Regional Food Systems Response to COVID

A Regional Look at Regional Food Markets Post-COVID

Featuring
Work by:

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Mackenzie Gill and Jayna Mallon



Brought to you by:





ABOUT THE PROJECT

Enrich and expand existing efforts across LRFS responding to COVID

Document and disseminate innovations and adaptations

Cross-sector collaboration and learning

Strategize for long term resilience of LRFS

ABOUT THE TEAM

Multi-agency, multi-sector collaborative initiative

Cooperative Agreement with USDA AMS

2 University Partners

Community of Practice Coordinating Organizations



Phase 1: Our Work Together by the Numbers

1

USDA agency

2

Social Network
Analyses

3

Land Grant
Universities

4

Action Teams

7

Consumer Food
Insights

8

National
Webinars

16

Innovation
Briefs

17

Communities of
Practice

22

Listening
Sessions

30

Impact
Assessments

> 180

unique
resources

>50,000

Resource hub
visits

Key Themes

Even as food markets returned to a new normal post COVID, persistent changes have changed the dynamics of local and regional food markets.

As a follow up to 2020 and 2021 surveys, we present findings from a Fall 2023 consumer food survey of 5,000 households

- Focus on differences in food market choices across US regions and different community sizes and regions of the US

These findings are framed to support the new USDA Regional Food Business Centers as they lead outreach and technical assistance on market development as part of new USDA investments in resilient food systems.



Survey Timeline

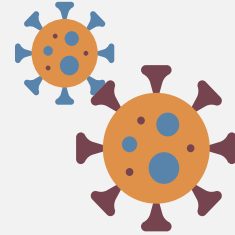
Survey 1.0
Oct. - Nov. 2020

September 2019



The Before Times

April 2020



Pandemic Begins

September 2020



The New Normal

Survey 2.0
Nov. 2021 - Jan. 2022

October 2020



**Mask On.
Mask Off.**

October 2021



**Another Day, Another
Variant**

Survey 3.0
Dec. 2023 - Jan. 2024

October 2022



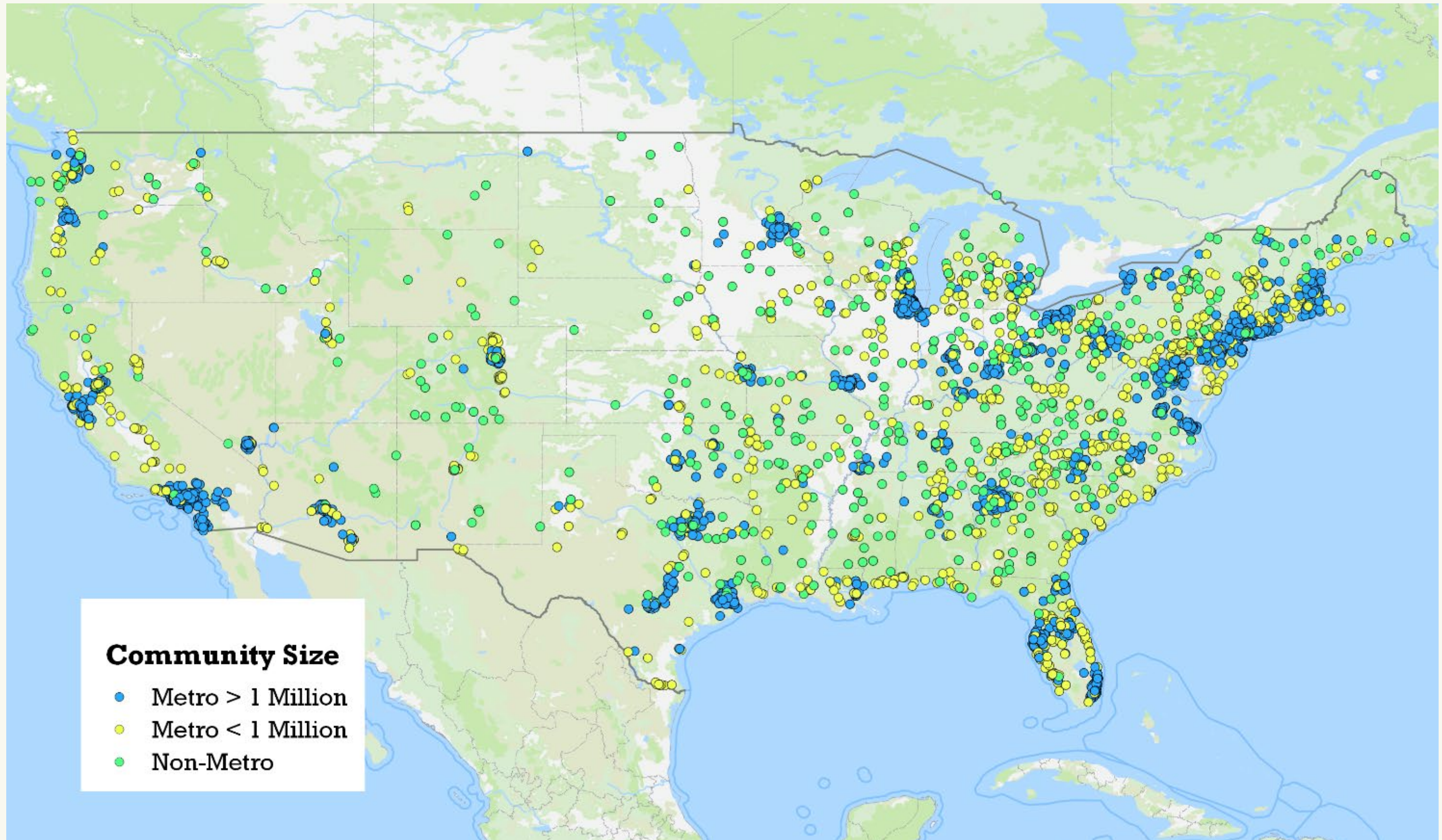
**Food Prices &
Purchases on the
Rise....**

October 2023



**And Era of New
Shopping Habits?**

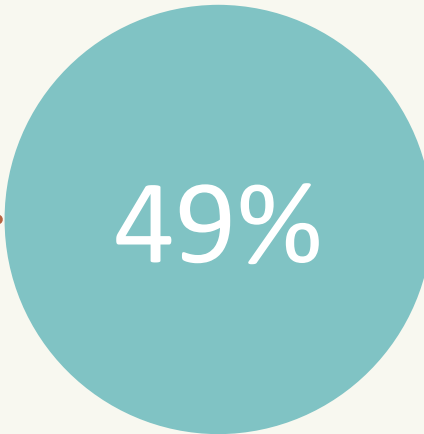
Survey Participants by Location



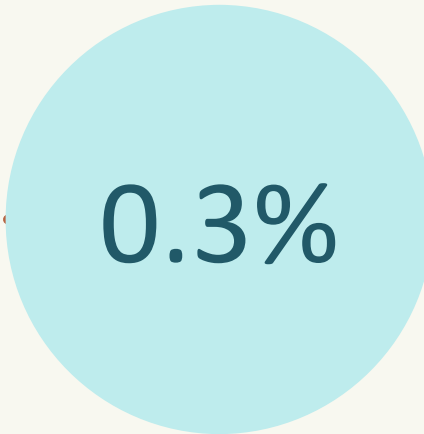
Consumer Food Insights 3.0



Women



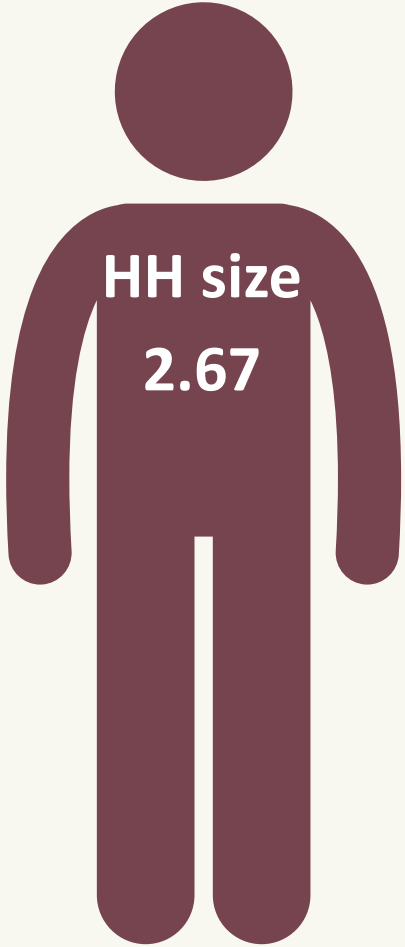
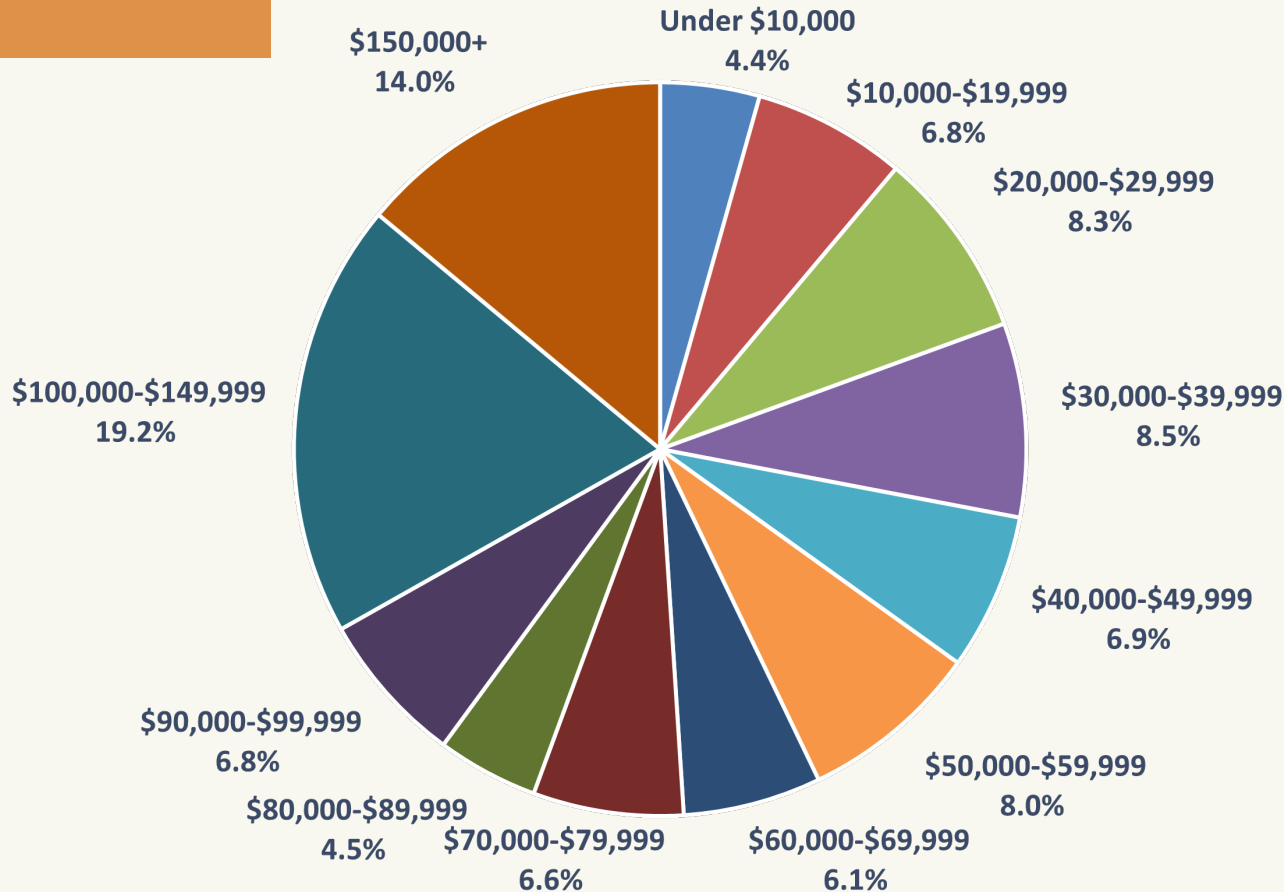
Men



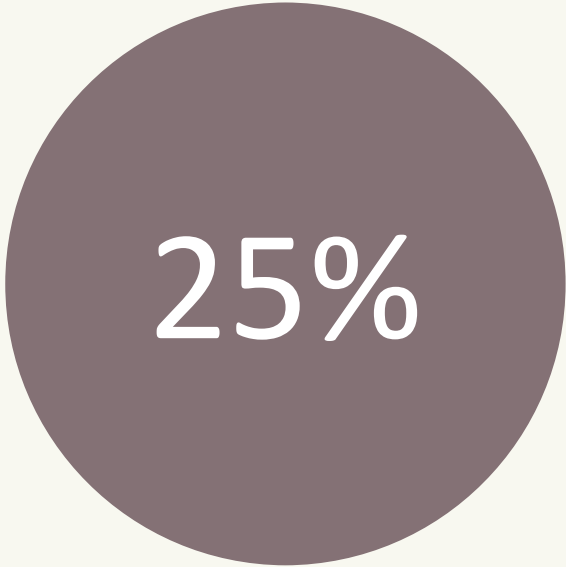
Self Identified

National survey including 4,600 households

Income



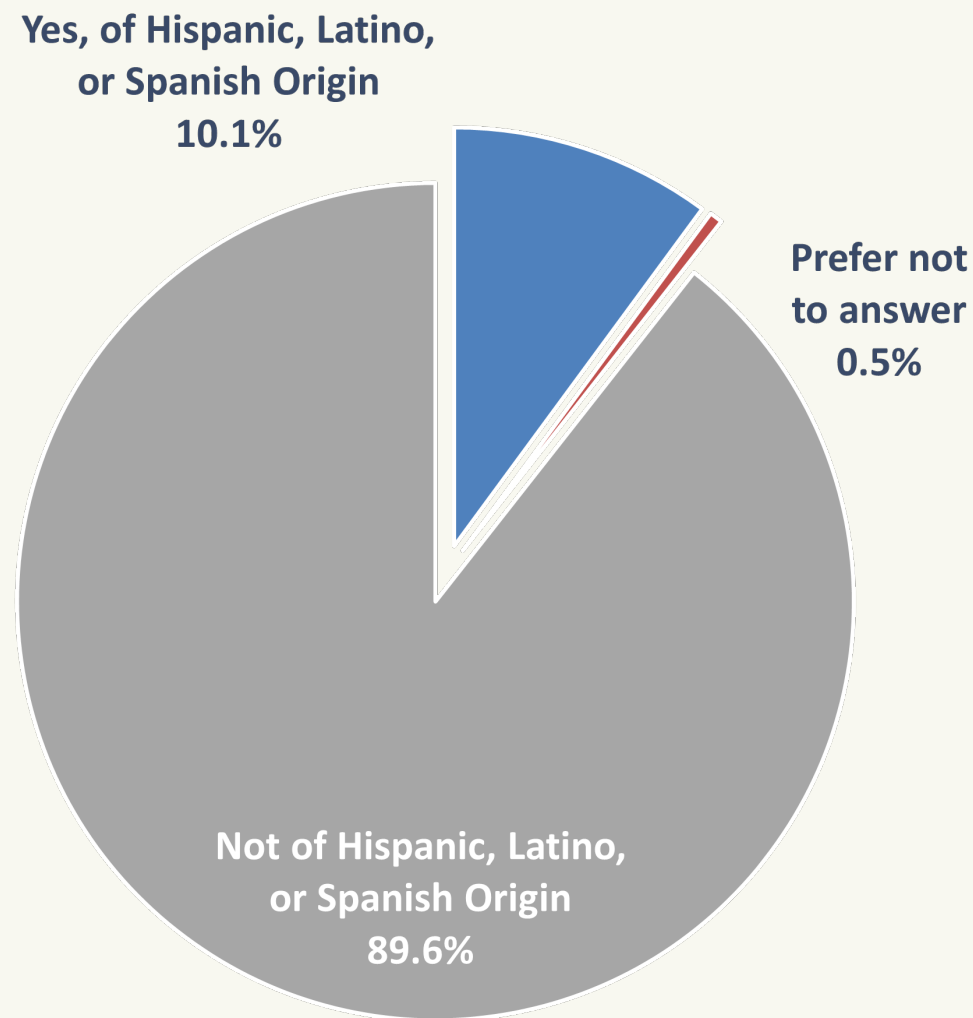
Households



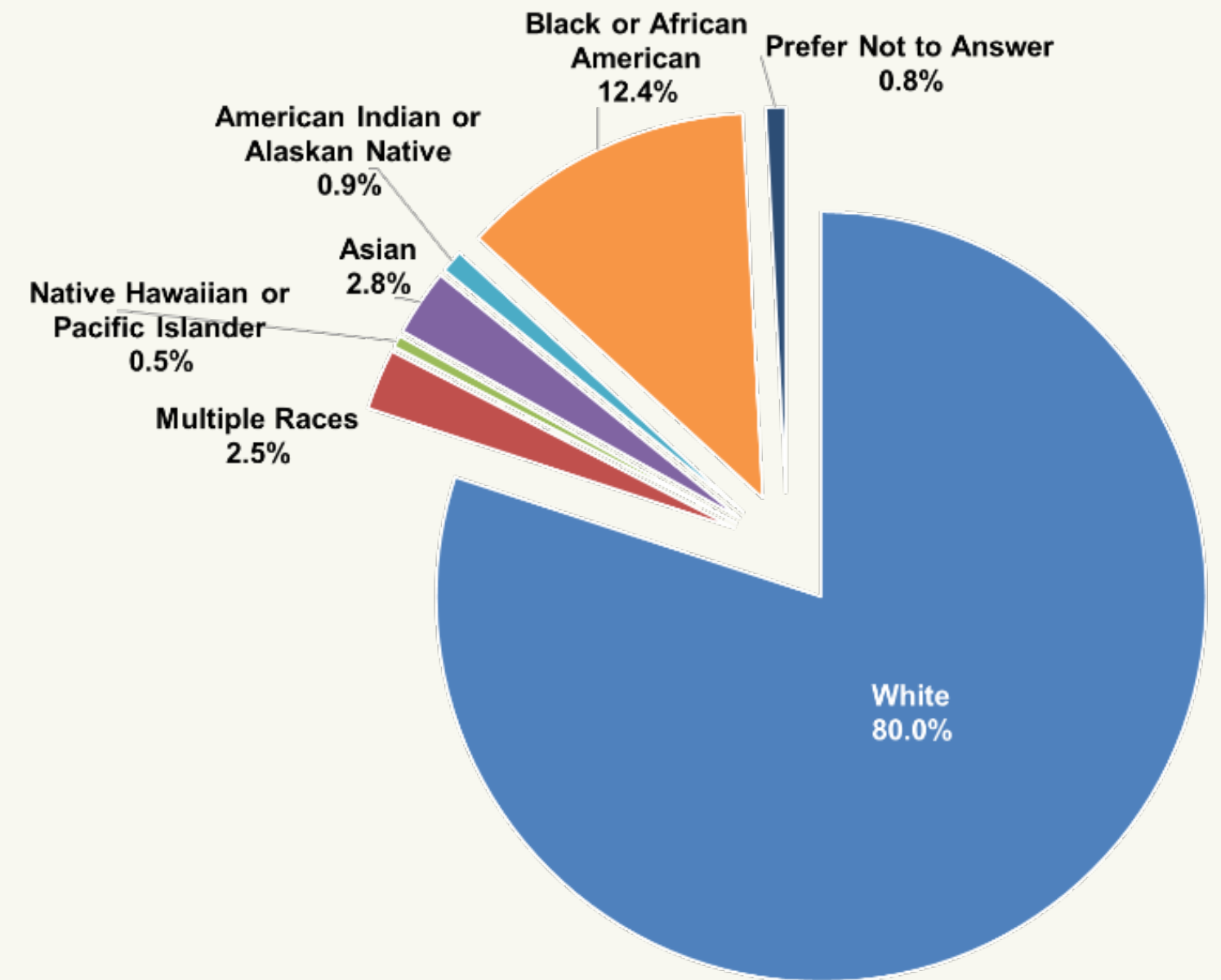
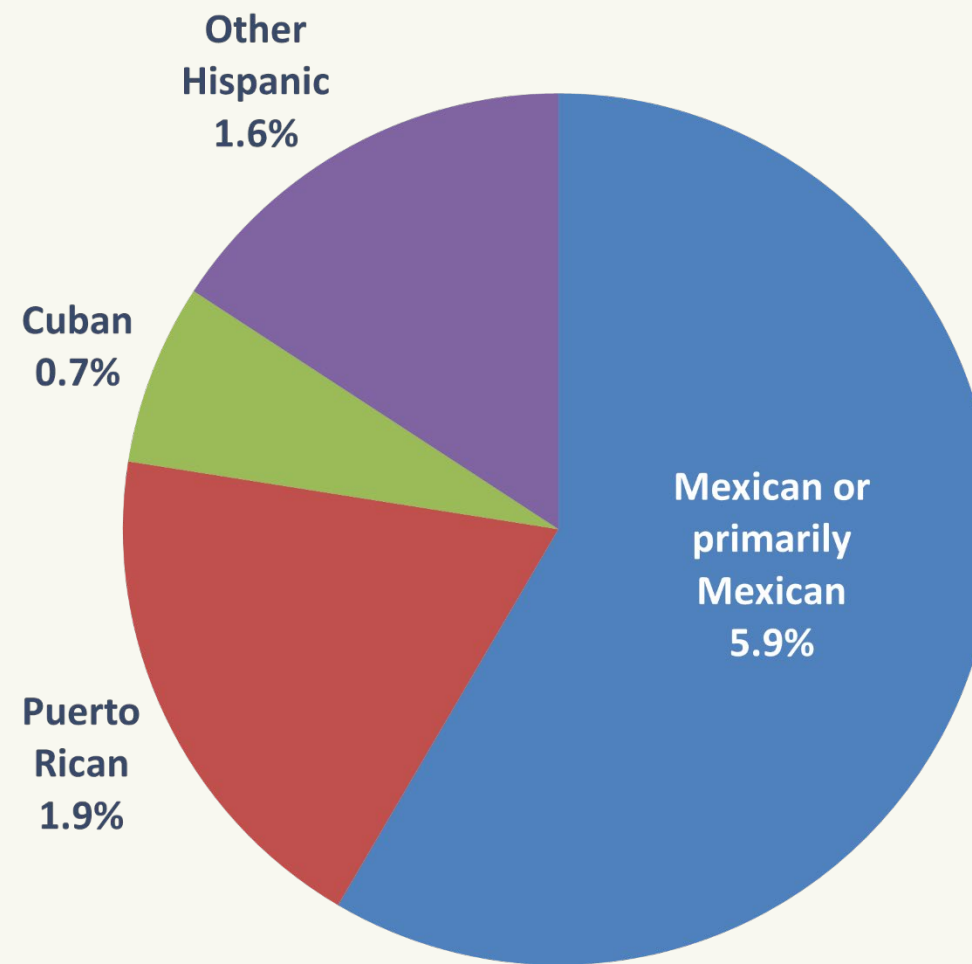
HH have a child under 18 at home

Consumer Food Insights

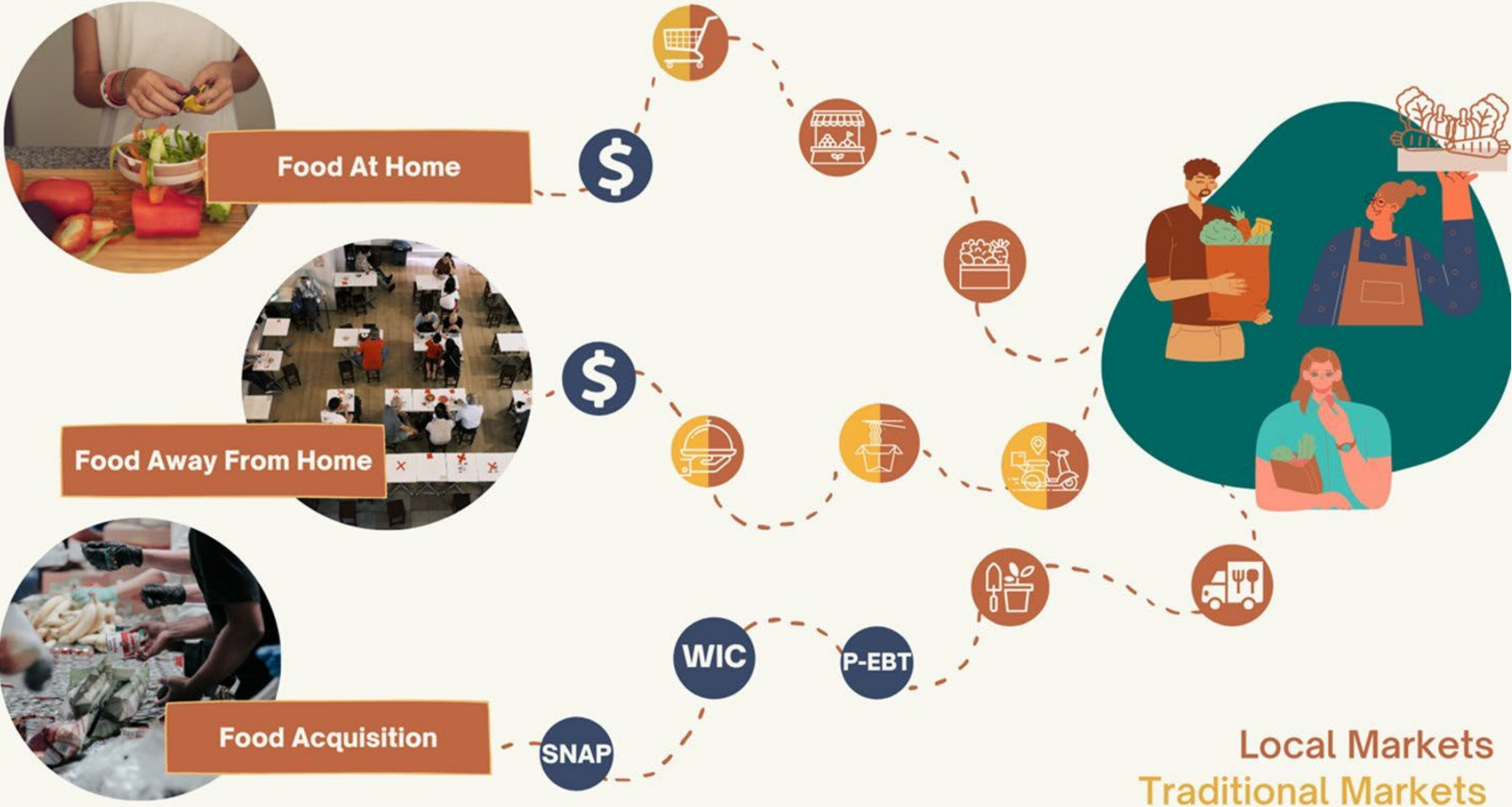
Are you of Hispanic, Latino, or Spanish origin?



Breakdown of "Yes, of Hispanic, Latino, or Spanish origin"



Local Markets vs. Traditional Markets



Changes in the Retail Landscape

- Pandemic
- E-commerce
- Emphasis on fresh
- Prepared foods/meal solutions/grocerants



The pandemic drove record supermarket sales as consumers were forced to eat more meals at home.

That drove **accelerated acceptance of online grocery shopping**, bringing 5 years of anticipated growth in a span of just a few months.

Grocers that up until then had little or no web presence were forced to offer **online shopping, pickup or delivery to meet the demand from people hesitant to shop in person**, despite grocery being declared an essential business during the pandemic.

Grocers have **invested aggressively in the fresh perimeter** to enhance the shopping experience. Despite inroads by e-commerce, fresh areas remain a draw for in-person shoppers.

While the pandemic stalled in-store dining, grocers pivoted to offer **restaurant-quality meals in pre-packaged formats** (grab & go, heat & eat).

Consumer Spending Habits

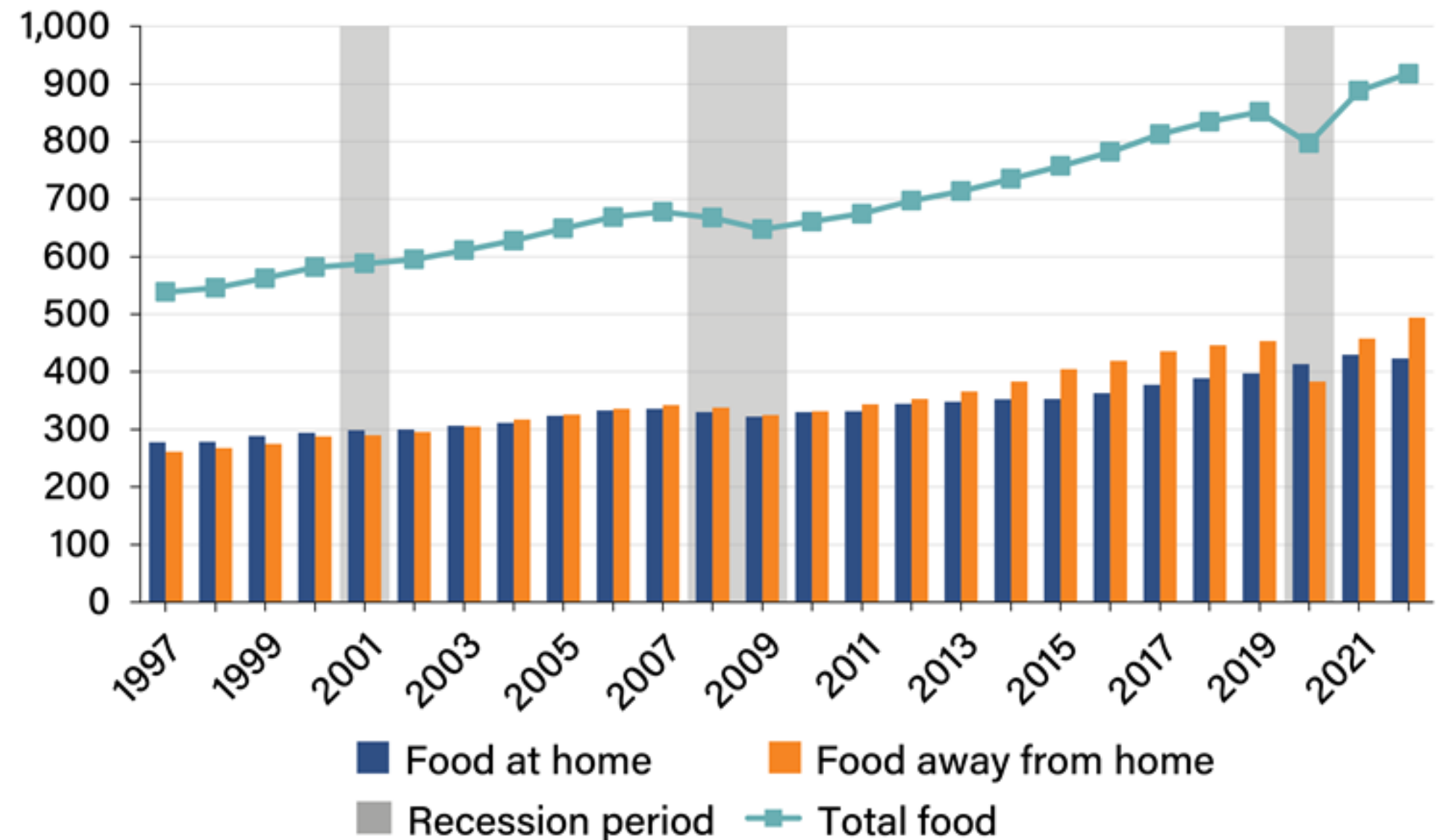
U.S. spent only \$1.56 trillion on food in 2020; a 5.6% reduction from 2019

In 2022, with increased household income and relaxed safety measures:

- *All food spending increased by over 15% compared to 2019*
- FAFH spending recovered & grew (almost 10% increase)
 - Primary driver of the overall food spending increase.
- FAH spending increased through 2021, BUT saw a 2% decline in 2022 (as FAFH recovered)
 - Still up over 6% compared to 2019

U.S. consumers' food spending continued to increase in 2022, following the prepandemic trend

Inflation-adjusted spending (billions of dollars, 1988=100)

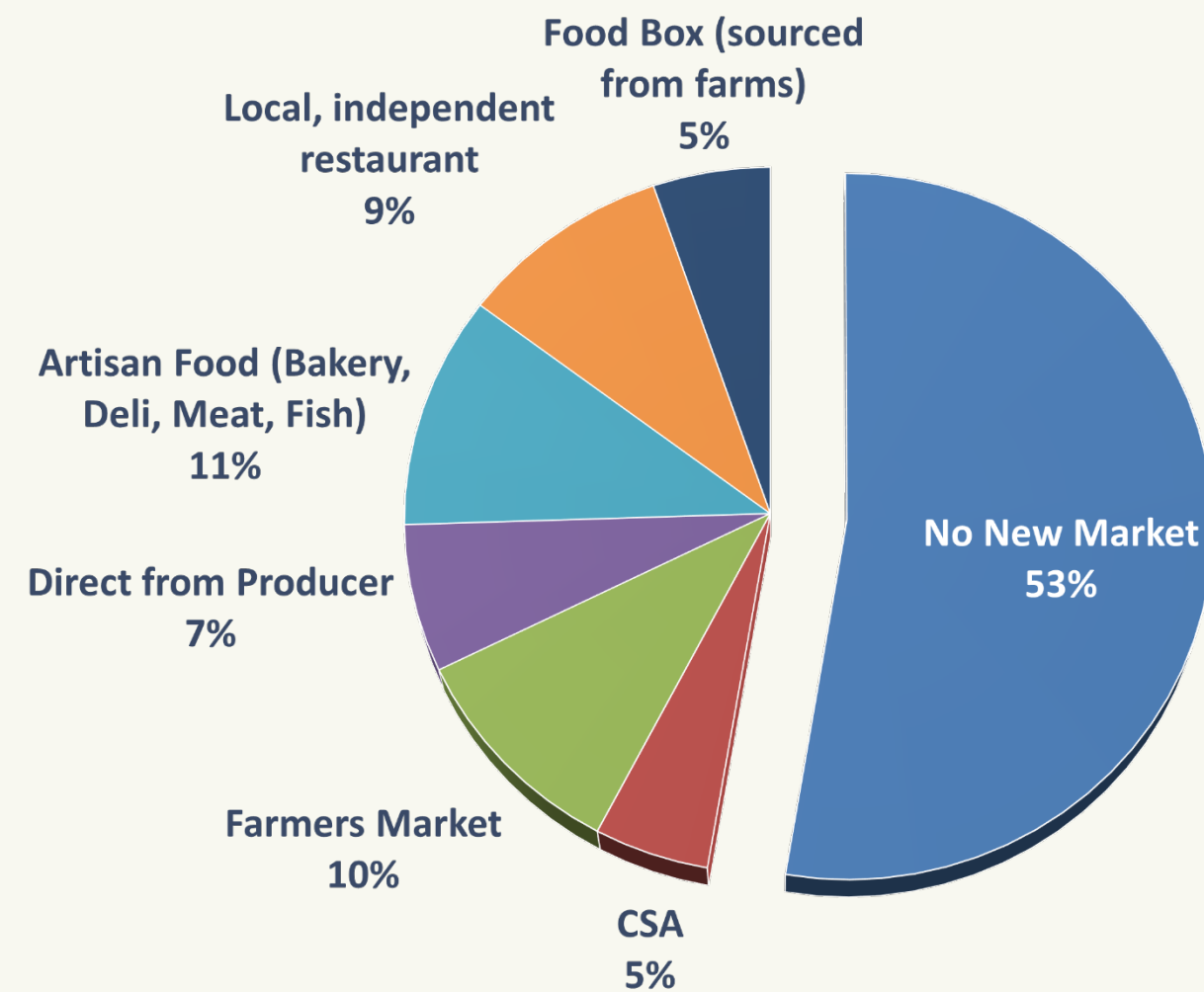


Note: **Inflation-adjusted**, or real, spending is corrected for changes in prices in relation to 1988 as the baseline. **Recession periods:** March–November 2001; December 2007–June 2009; February–April 2020.

Source: USDA, Economic Research Service's Food Expenditure Series.

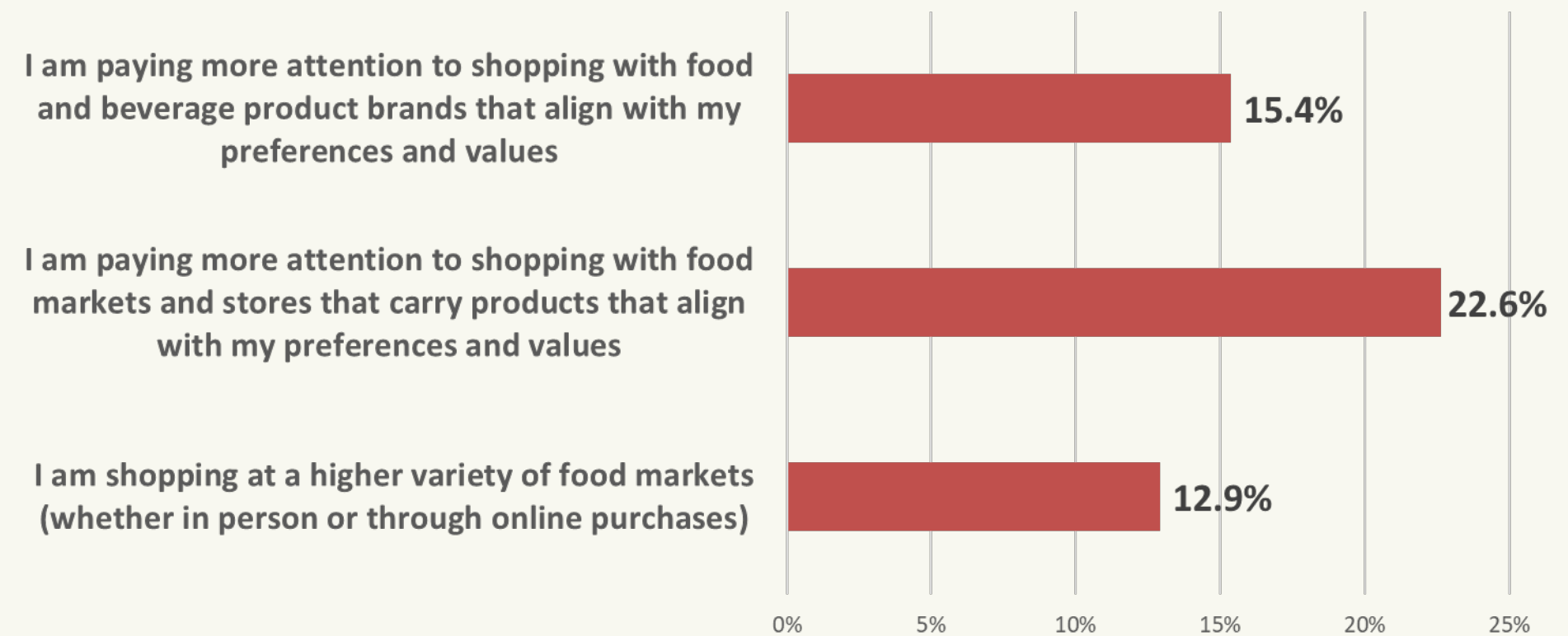
Food Purchasing

Did you purchase from a market for the first time, since October 1, 2020?



Among those who rated **Locally Grown** among top 3 motivations when buying food.

How has your food purchasing behavior changed since early 2020 ?
(before the COVID-19 pandemic, check all that apply)



577 out of 1271 (45%) of those motivated to buy locally grown tried at least one new local or regional market outlet.

These values-driven customers tried more markets with over half trying more than one new market channel.

Looking Into The Future

Where does online fit into food market strategy?

Online Grocery to Account for 21.5 Percent of Total Grocery Sales, Accelerating eCommerce Trends



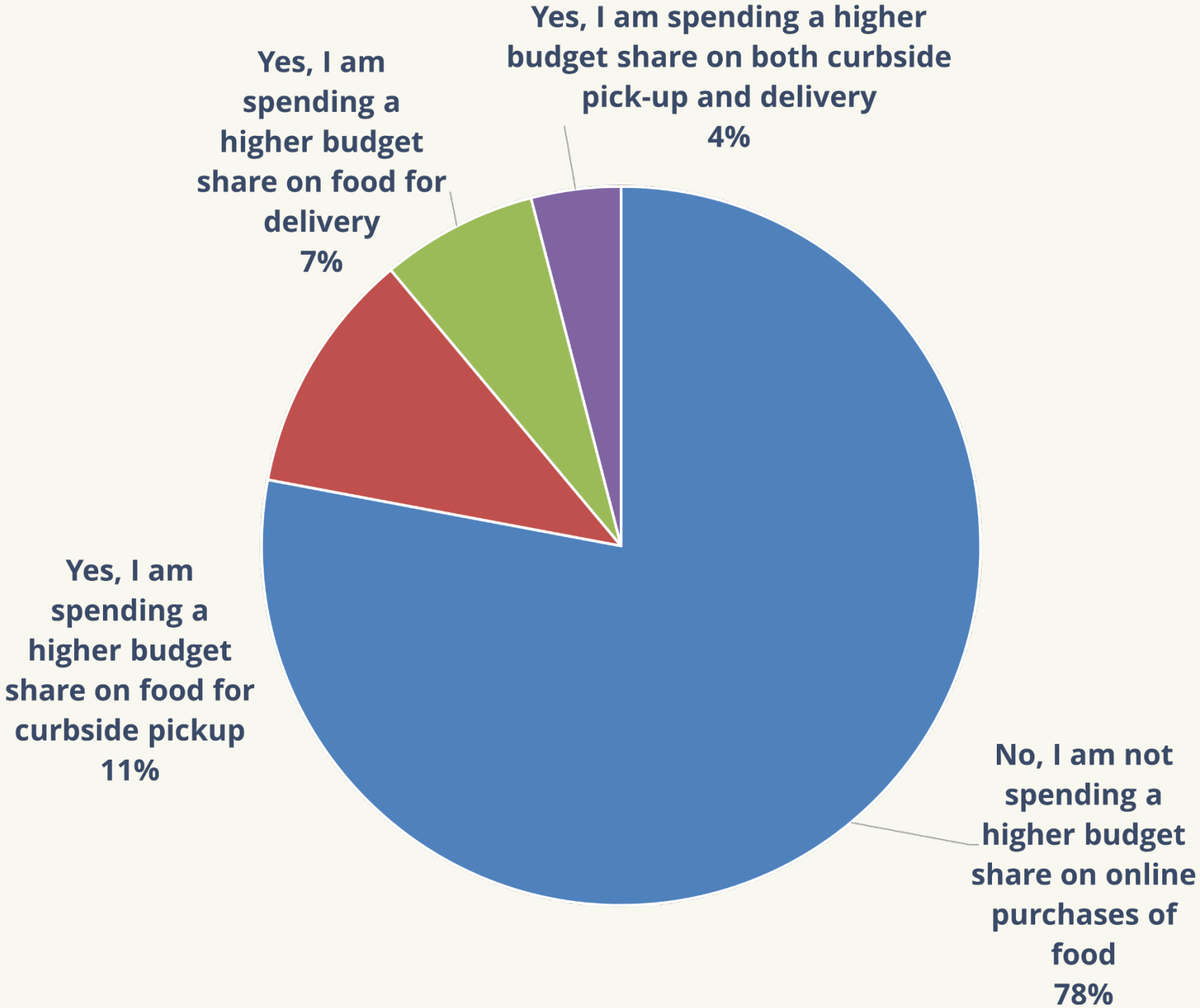
- 2020 saw COVID-related restrictions “kink” the adoption of eCommerce, with a doubling of volume through online
- We explored this in a bit further detail
 - More channels
 - Differentiating delivery and curbside pick up

“eGrocery’s New Reality: The Pandemic’s Lasting Impact on U.S. Grocery Shopping Behavior,” Mercatus and Incisiv, https://info.mercatus.com/egrocery-shopper-behavior-report?utm_source=ketner&utm_medium=media&utm_campaign=fy21-q3-shopper-survey-report-ketner-press-release

The background is a light gray outline map of the United States. A dark blue location pin is positioned in the upper central part of the map. A dark blue circular icon with a white Wi-Fi symbol is located in the lower right corner of the orange box. Several orange brushstroke-like lines are scattered across the map.

SHIFTS IN SHOPPING PATTERNS – EXPENDITURES AND PLACE

Change in Online Food Shopping Since the Pandemic Began

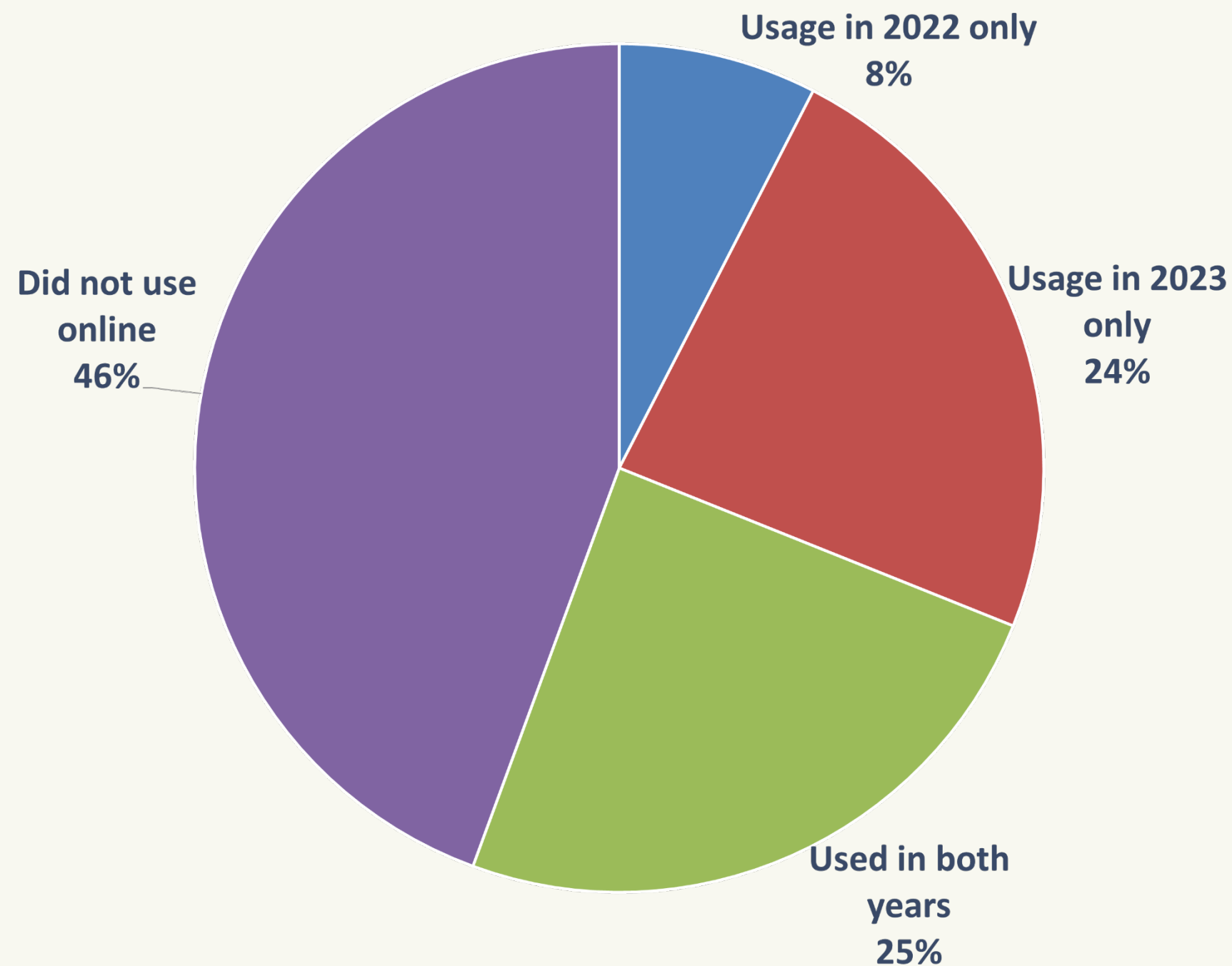


Are you spending a higher share of your budget on online ordering for food?

For the heaviest spenders (and users) of online food shopping...

- Delivery utilization at supercenters, supermarkets, health food stores, and small format grocers is higher.
- Still reflects a decrease in delivery from farmers markets and direct markets.

Online Shopping at Local and Regional Markets



54% of local and regional market shoppers used online options in one or both years surveyed

- 24% of respondents used online options at local markets in 2023 when they did not do so in 2022.
- For farmers markets and other direct markets, curbside pick-up is driving growth in online usage.
 - Likely being used to ensure availability of products rather than as a time-saving tool and consumers may still “shop the market”

Consumers who shop online also purchase from more types of food retailers

Percent of Respondents Shopping Online, across Retailer Selection and Preference Groups

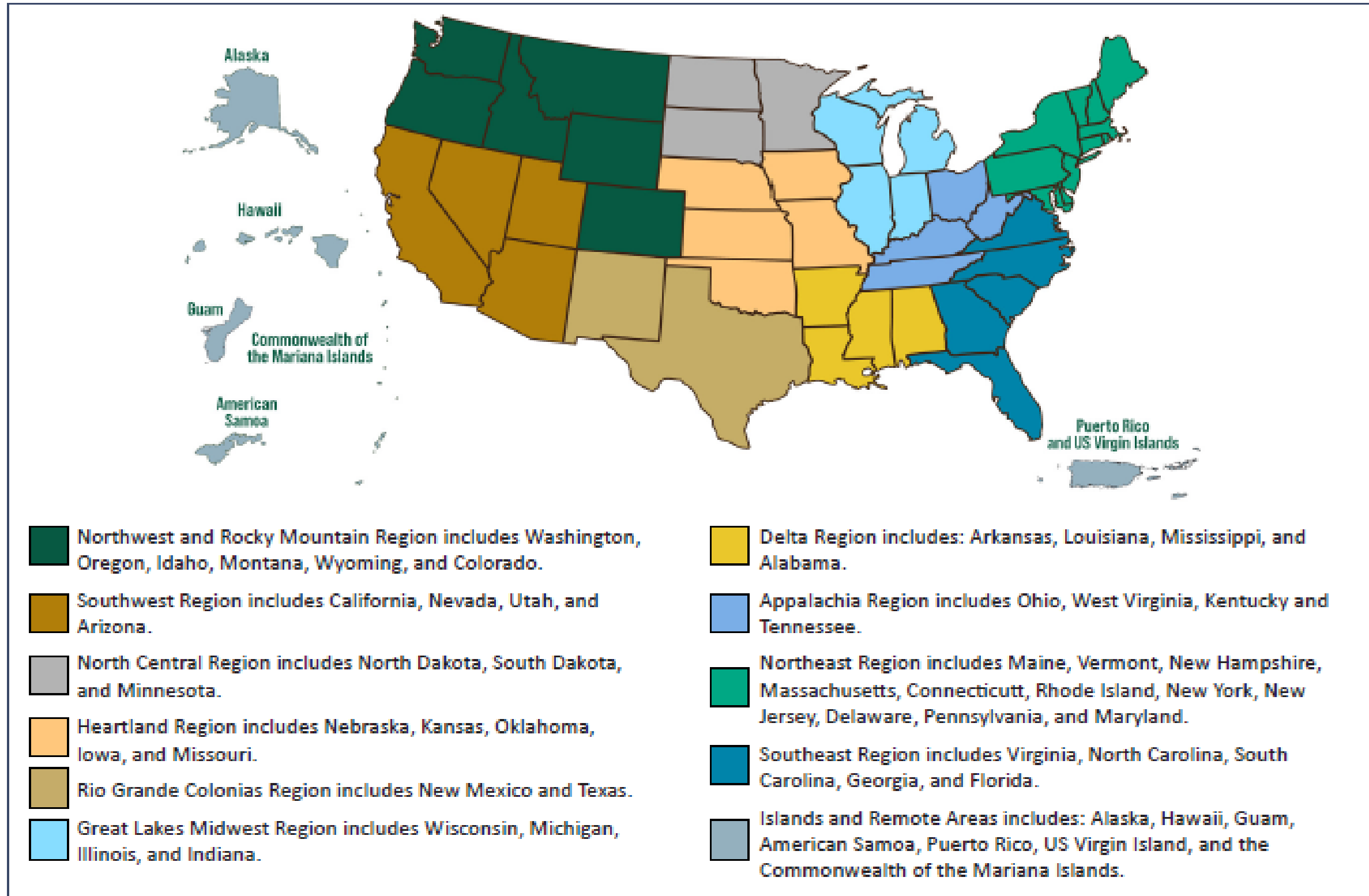


Differing Usages of Online Shopping Tools:

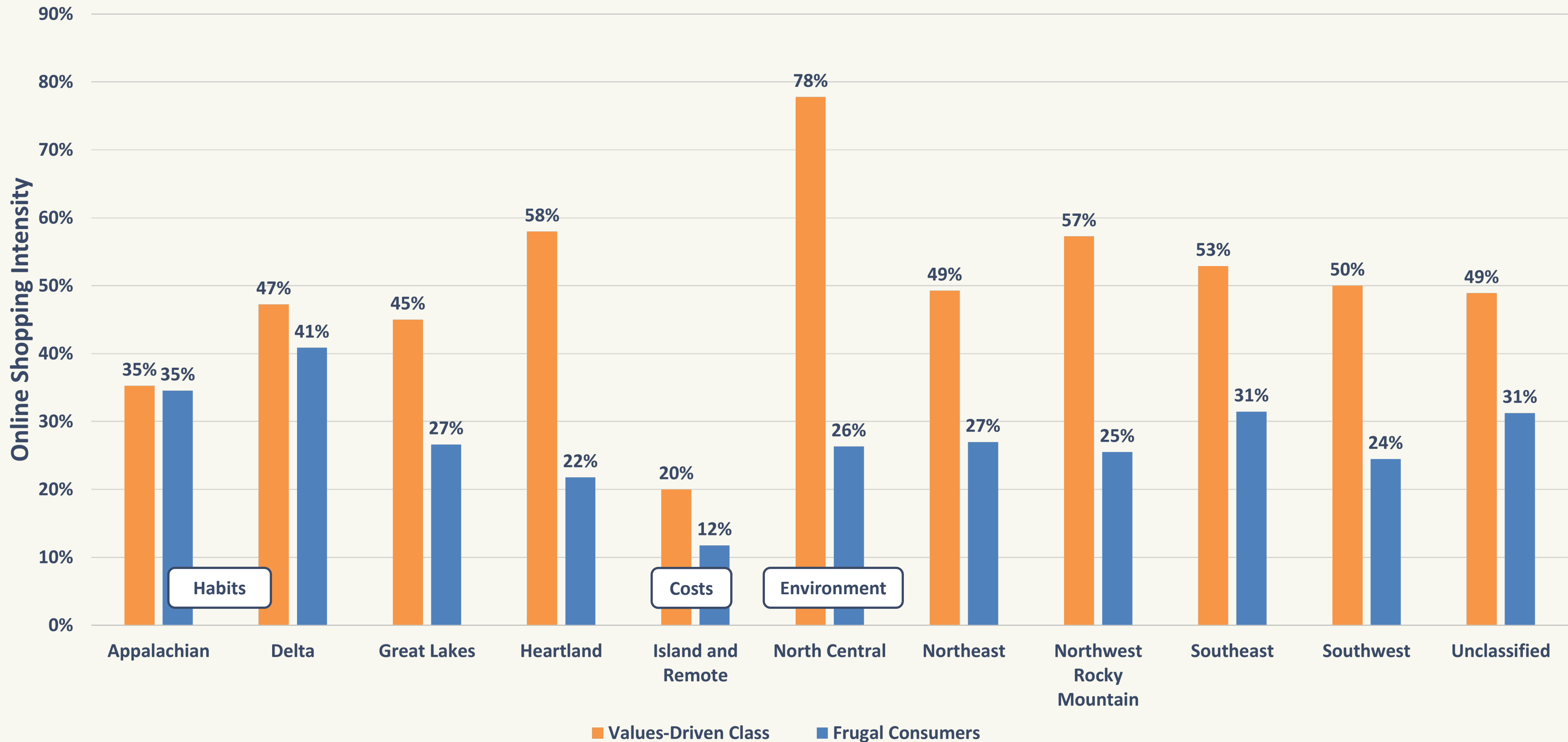
- **Values-driven consumers** use online tools to find niche products more easily
- **Frugal consumers** use online tools to find bargains and save time

Regional Focus to Consumer Behavior

Figure 1: USDA Regional Food Business Center Regions¹



Online Shopping Intensity Across Food Business Center Regions



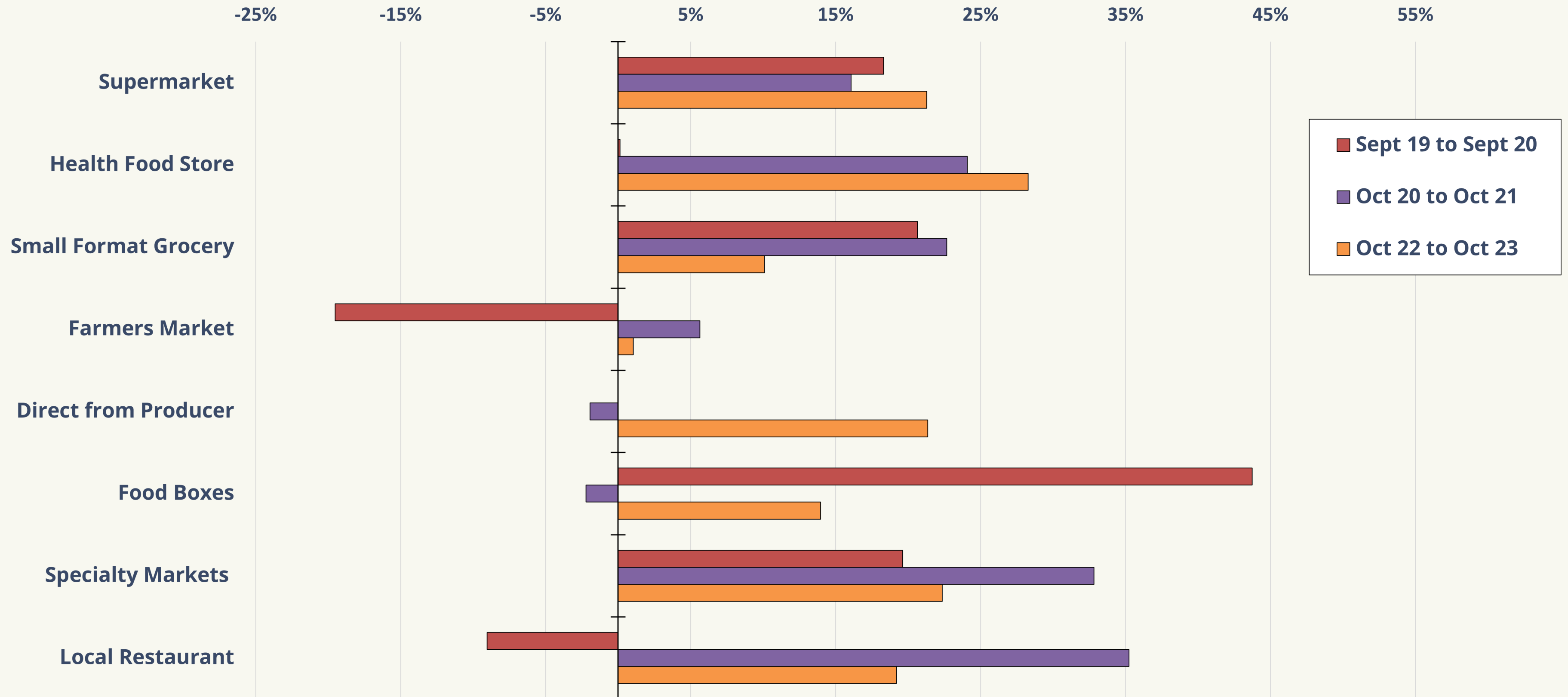


A REGIONAL LOOK

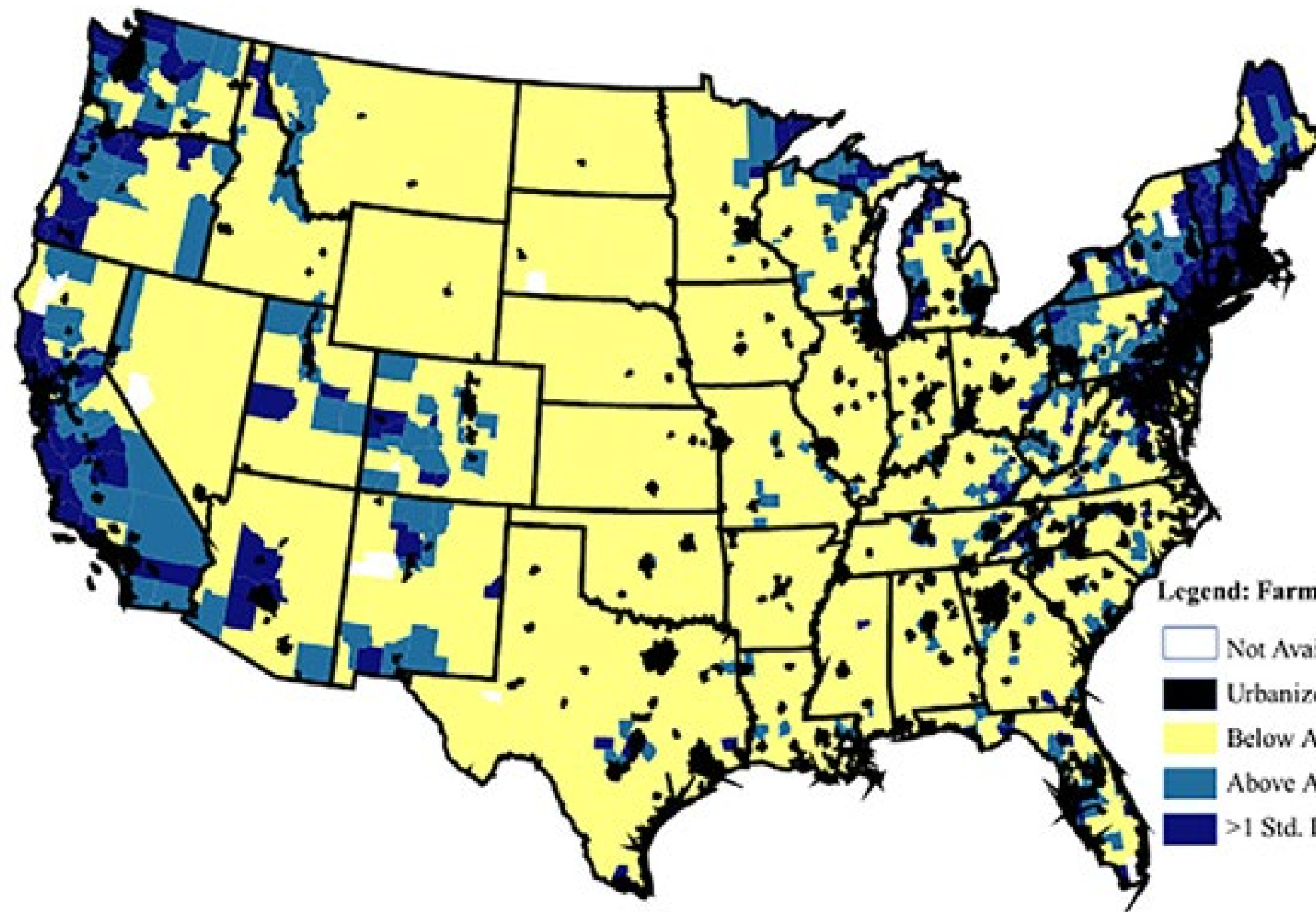
<https://lfscovid.localfoodeconomics.com/consumer-food-insights/>



Change in Weekly Expenditures Across Pre-COVID, COVID and New Normal Phases



Your Local Market Conditions Matter: Local Food Sales “Intensity” by County



APPLIED ECONOMIC
PERSPECTIVES
AND POLICY



Featured Article | [Free Access](#)

Local Food Supply Chain Dynamics and Resilience during COVID-19

Dawn Thilmany Elizabeth Canales, Sarah A. Low, Kathryn Boys

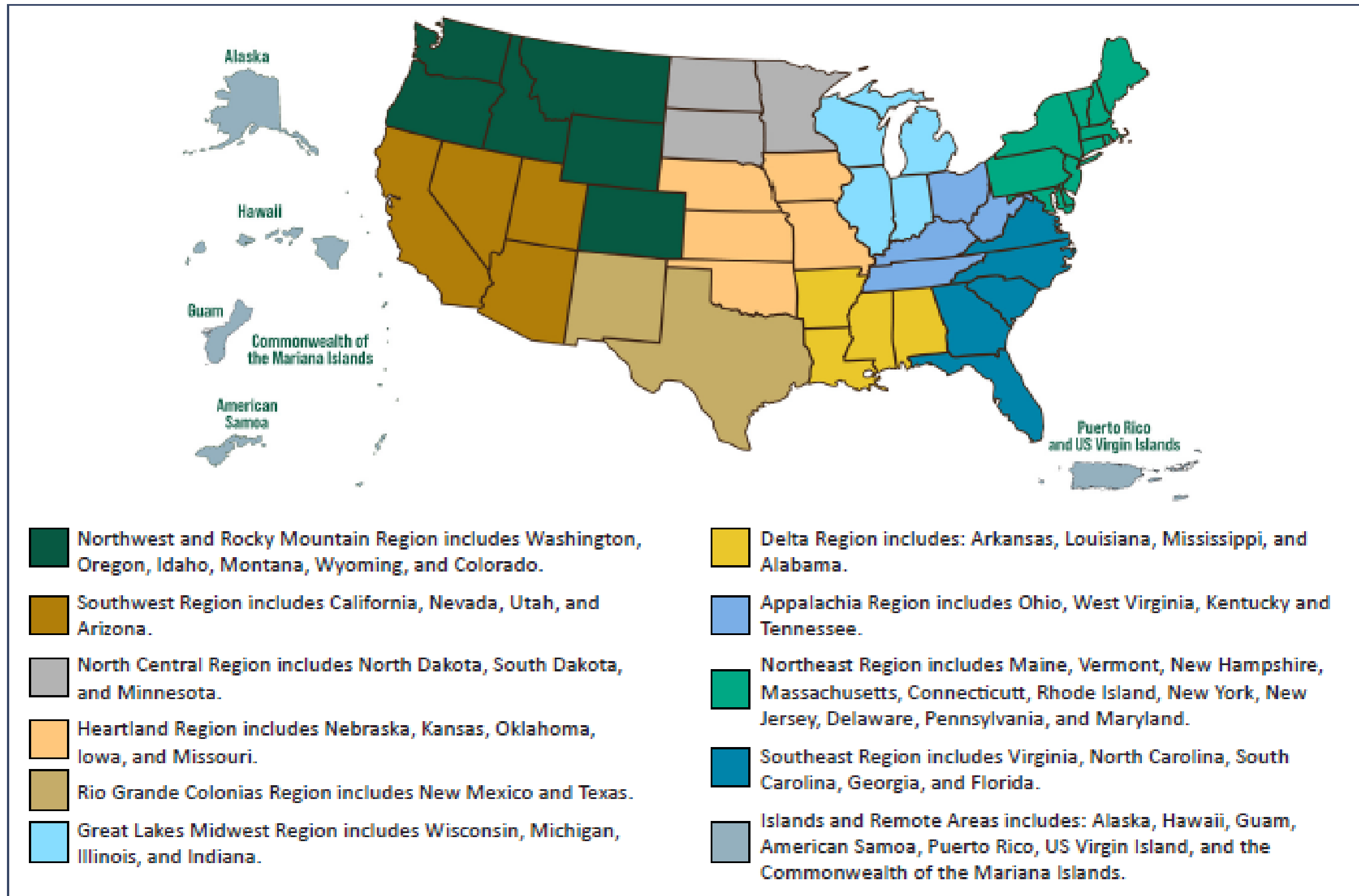
First published: 26 October 2020 | <https://doi.org/10.1002/aep.13121> | Citations: 35

Legend: Farm Local Food Sales over Total Sales, 2017

- Not Available
- Urbanized Areas
- Below Average (<0.027)
- Above Average (0.027 - 0.093)
- >1 Std. Dev. Above Average (>0.093)

Regional Focus to Consumer Behavior

Figure 1: USDA Regional Food Business Center Regions¹



New and Established Local Shoppers

Southeast Region

Southwest Region

Figure 2: New & Established Local Market Channel Users (% in October 2023)

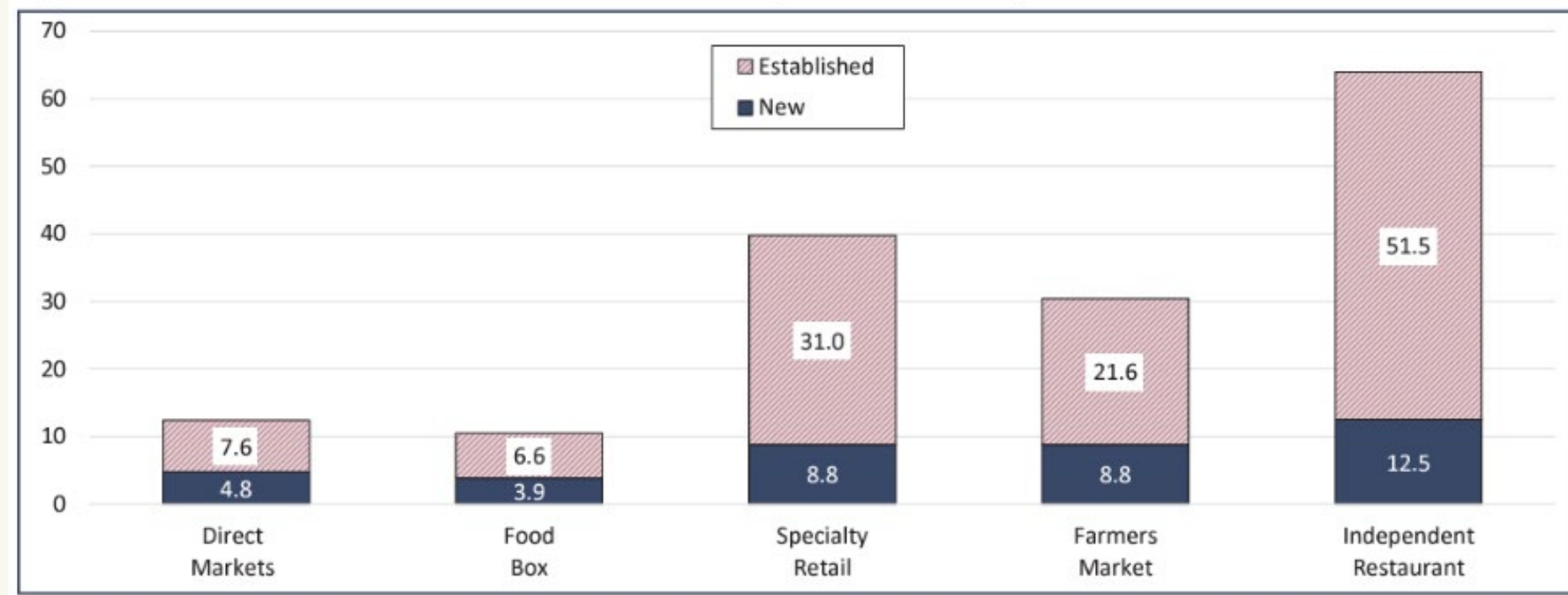
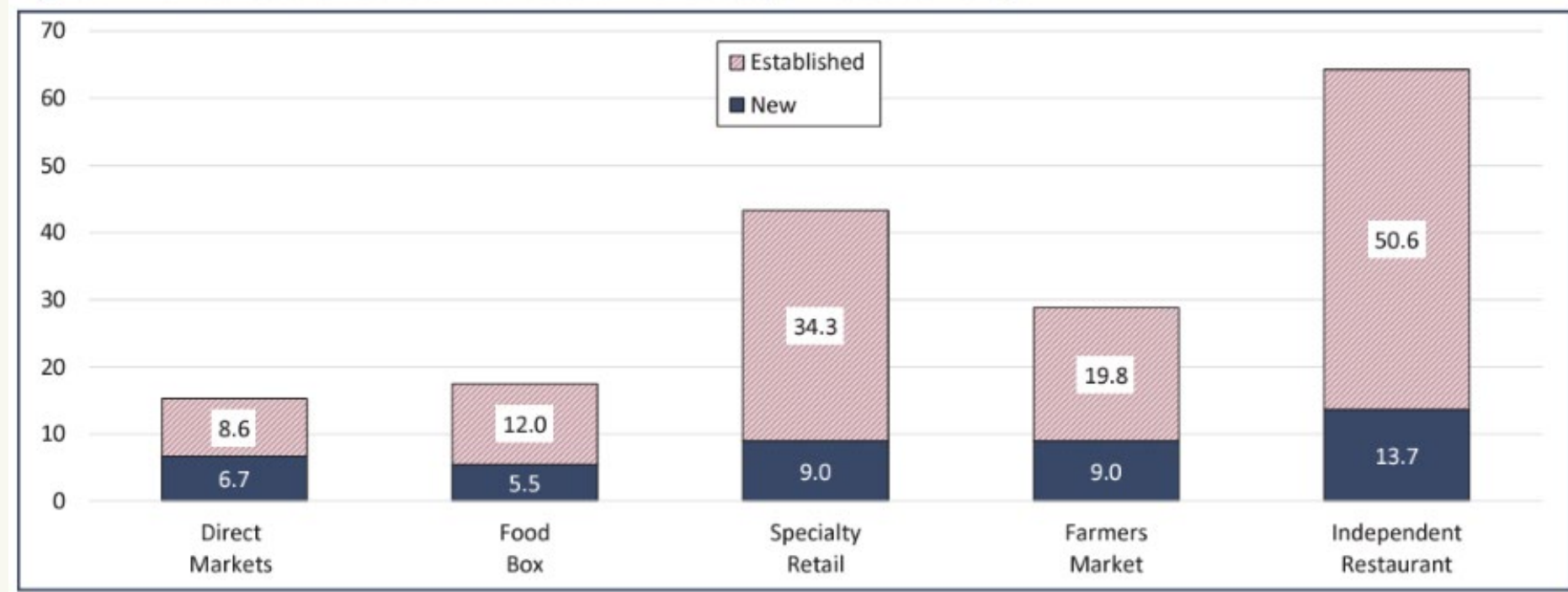


Figure 2: New & Established Local Market Channel Users (% in October 2023)



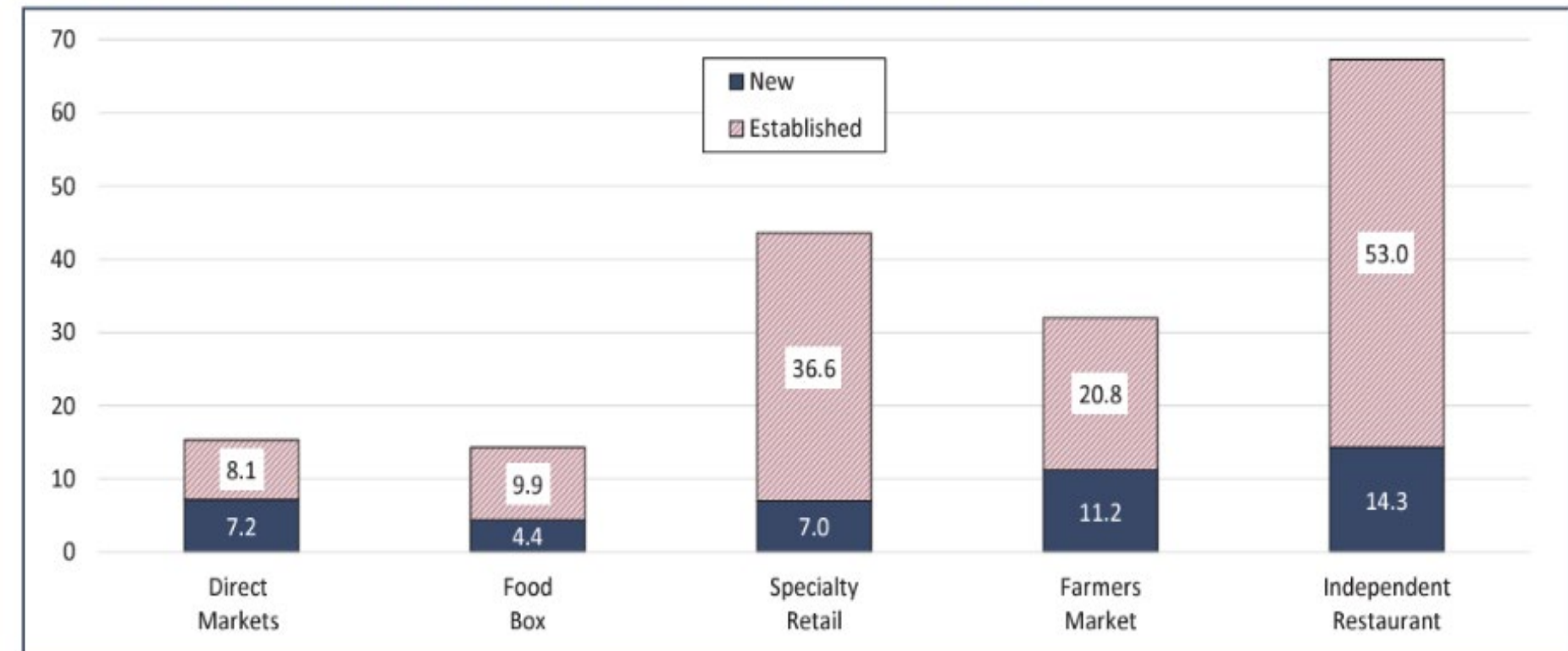
New and Established Local Shoppers

Appalachia

Northwest and Rocky Mountain

Figure 2: New & Established Local Market Channel Users (% in October 2023)

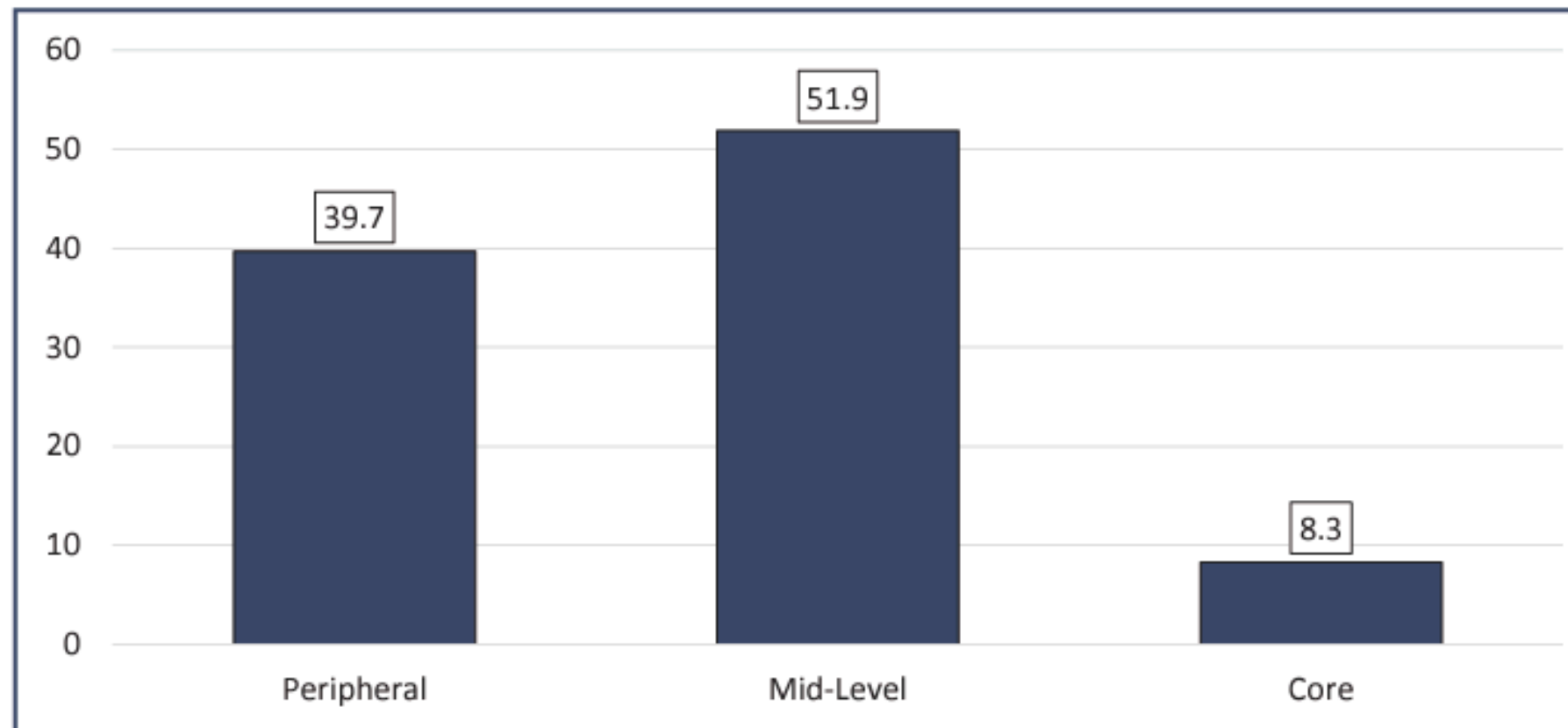
Figure 2: New & Established Local Market Channel Users (% in October 2023)



Channel Usage Intensity

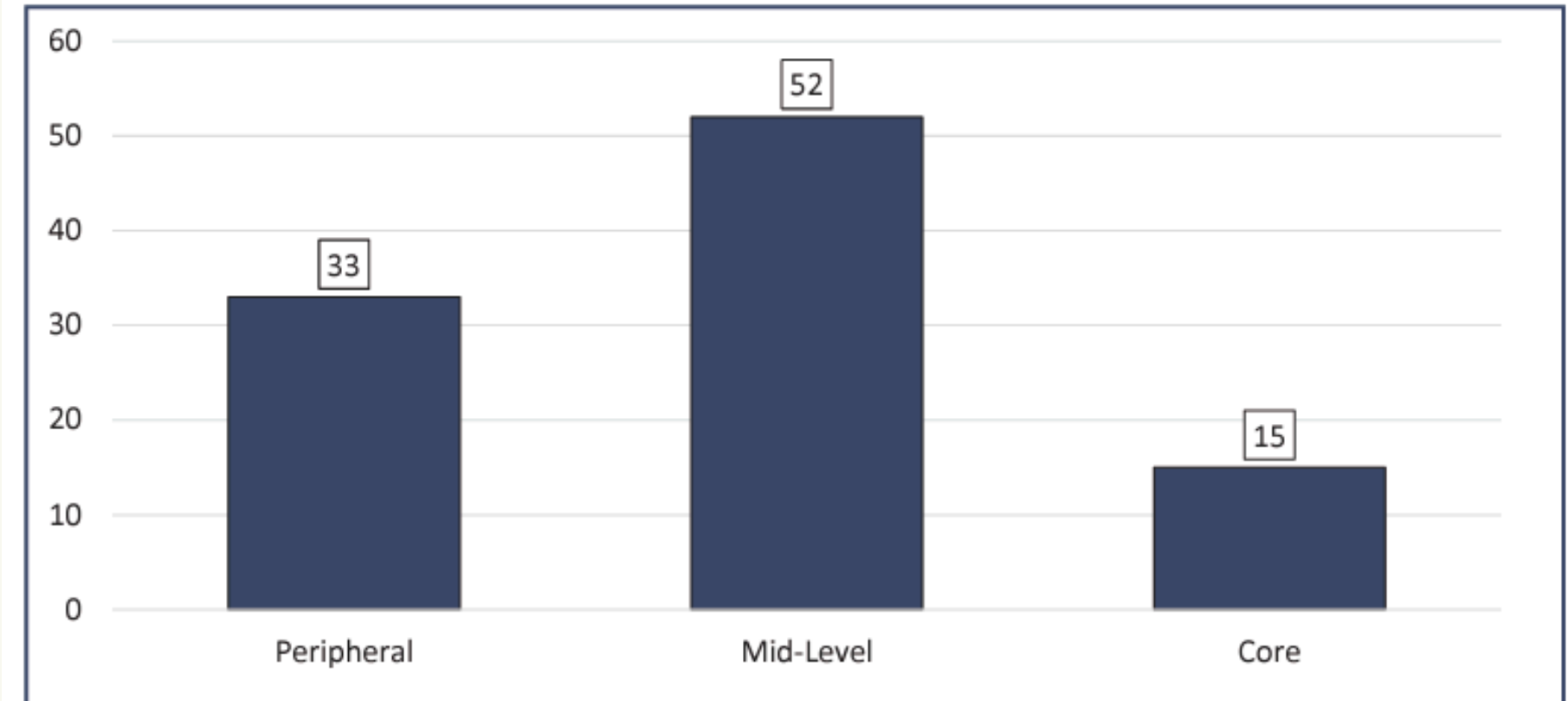
Midwest

Figure 3: Diversity of Local Market Channel Usage (% in each category for 2023)



Northeast

Figure 3: Diversity of Local Market Channel Usage (% in each category for 2023)



- Core Local Consumers: purchased from at least **four** different local market channels in **both** 2022 and 2023
- Mid-Level Local Consumers: purchased from **at least three** local market channels in 2022 **or** 2023
- Peripheral Local Consumers: purchased from **two or fewer** local market channel in 2022 **or** 2023

Consumer Type by Channel Usage

Midwest

Northeast

Figure 4: Share of Consumer Segment that Uses Local Market Channels (% in October 2023)

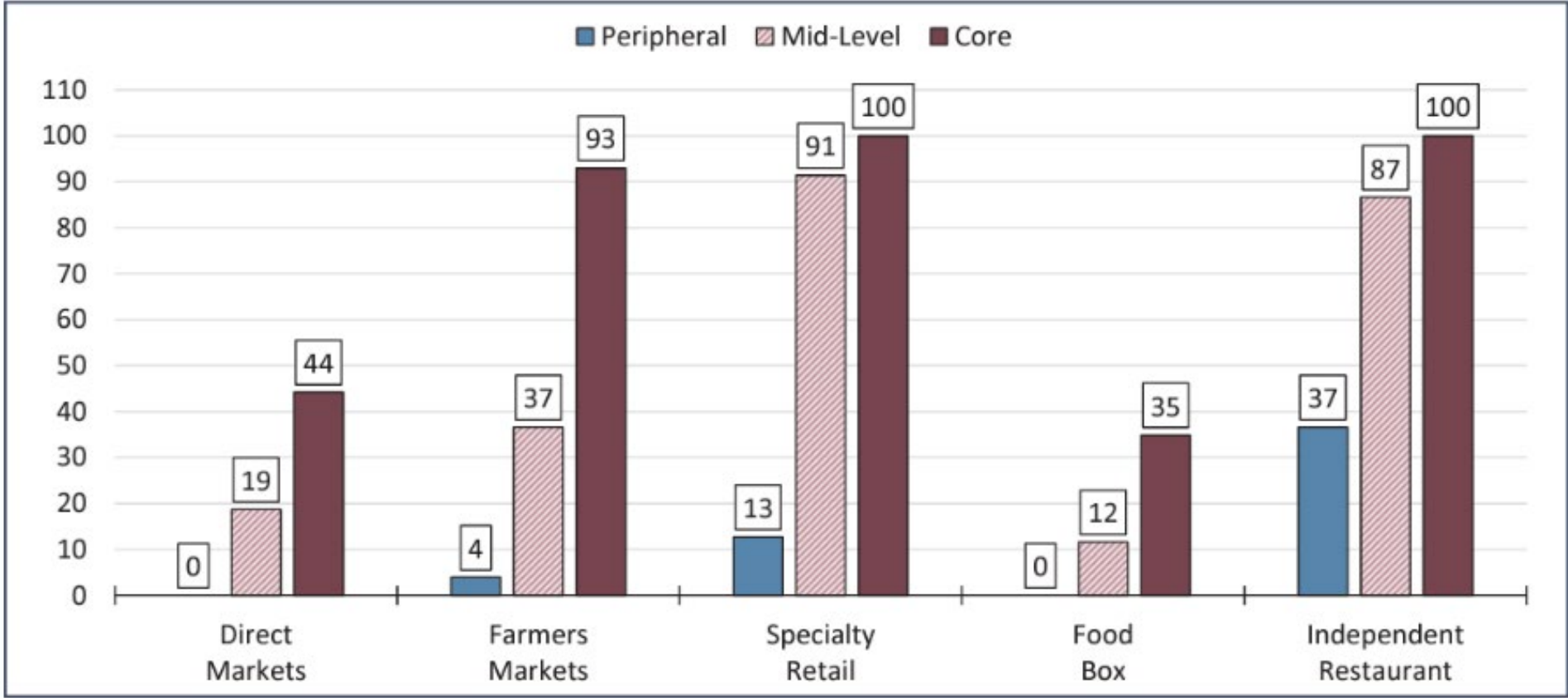
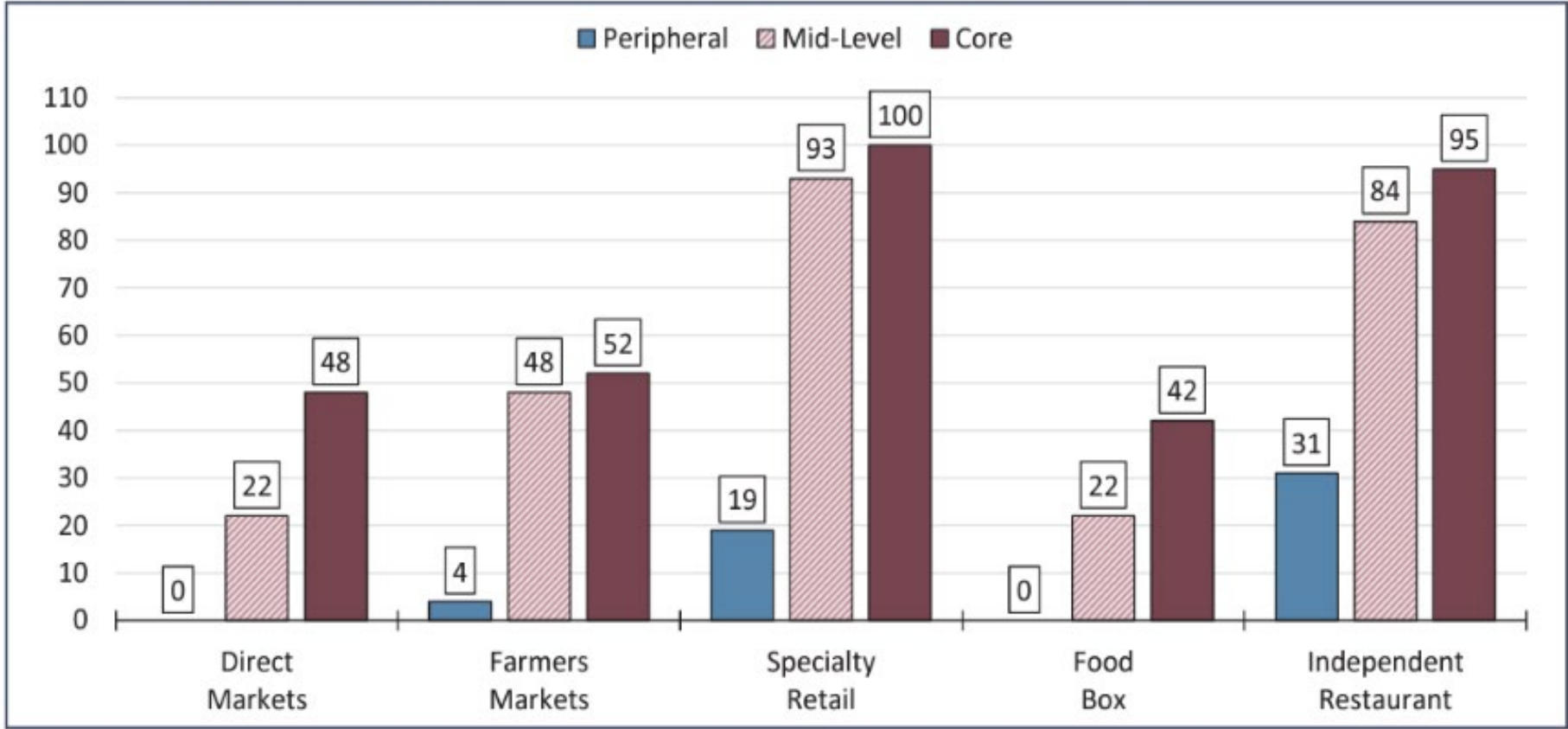


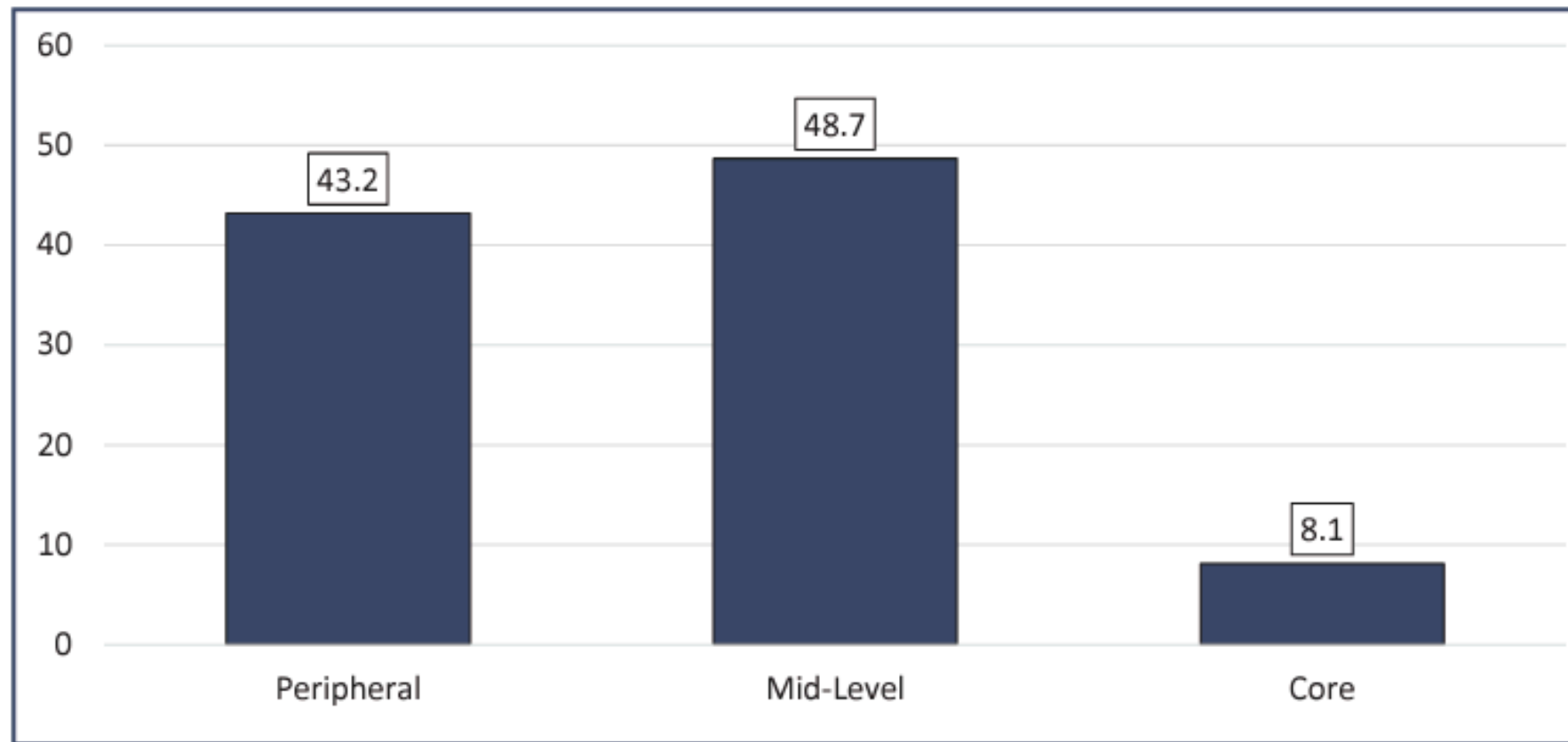
Figure 4: Share of Consumer Segment that Uses Local Market Channels (% in October 2023)



Channel Usage Intensity

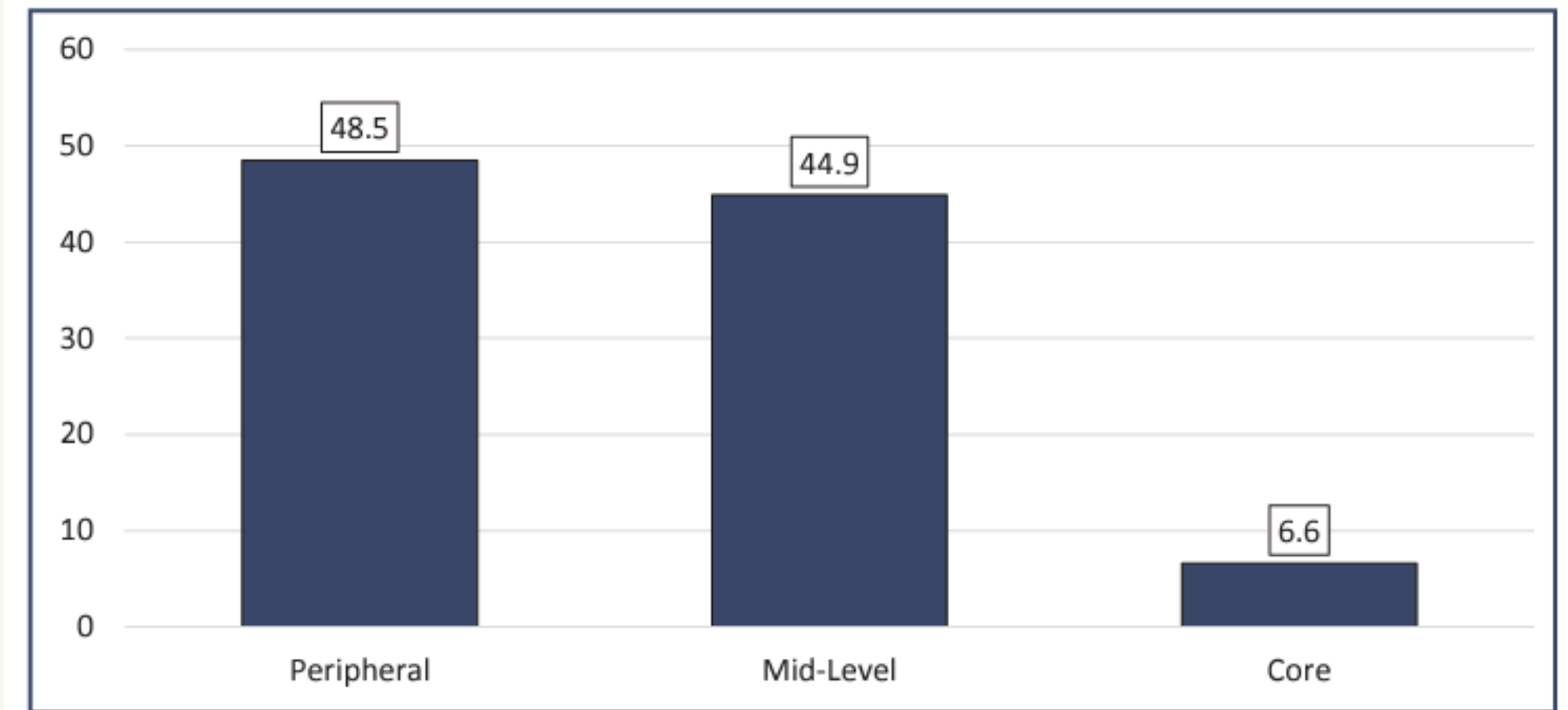
Rio Grande Colonias

Figure 3: Diversity of Local Market Channel Usage (% in each category for 2023)



Delta

Figure 3: Diversity of Local Market Channel Usage (% in each category for 2023)

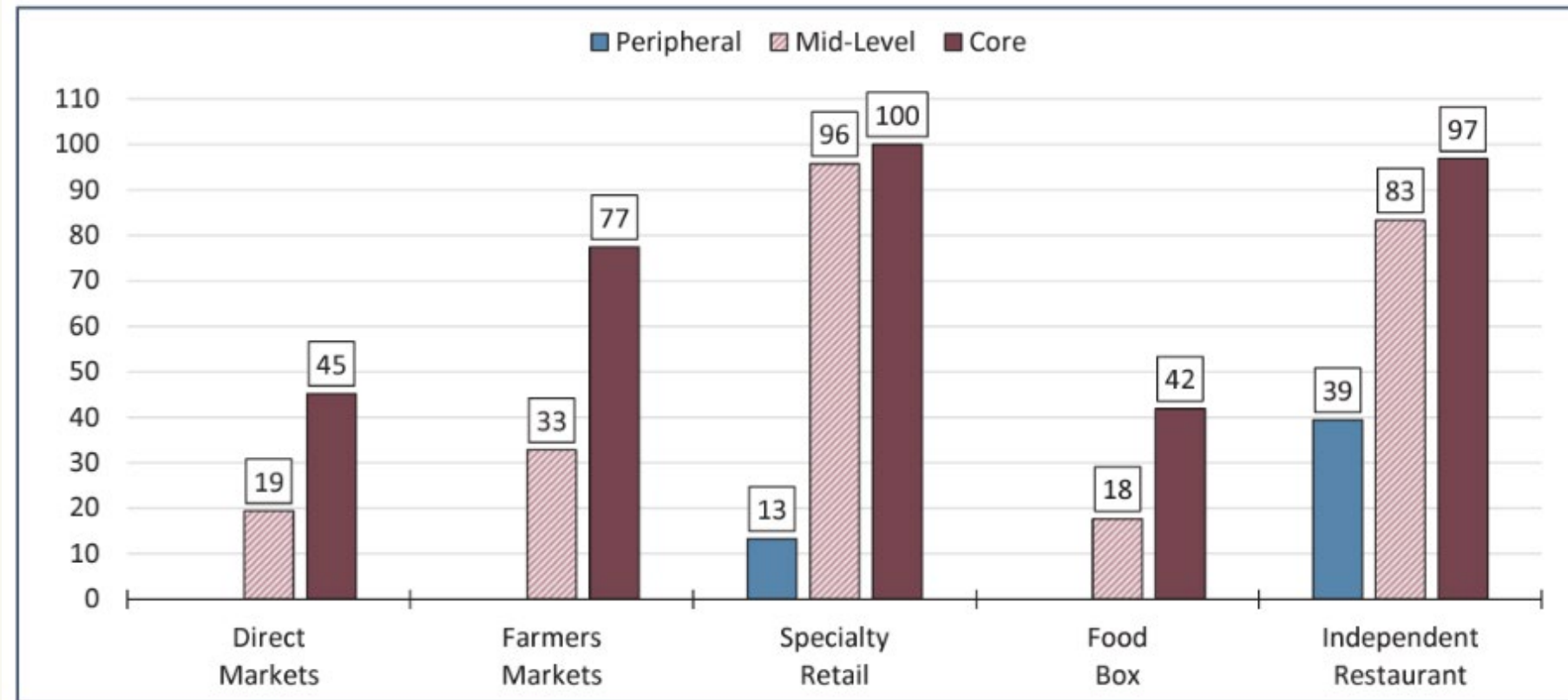


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Consumer Type by Channel Usage

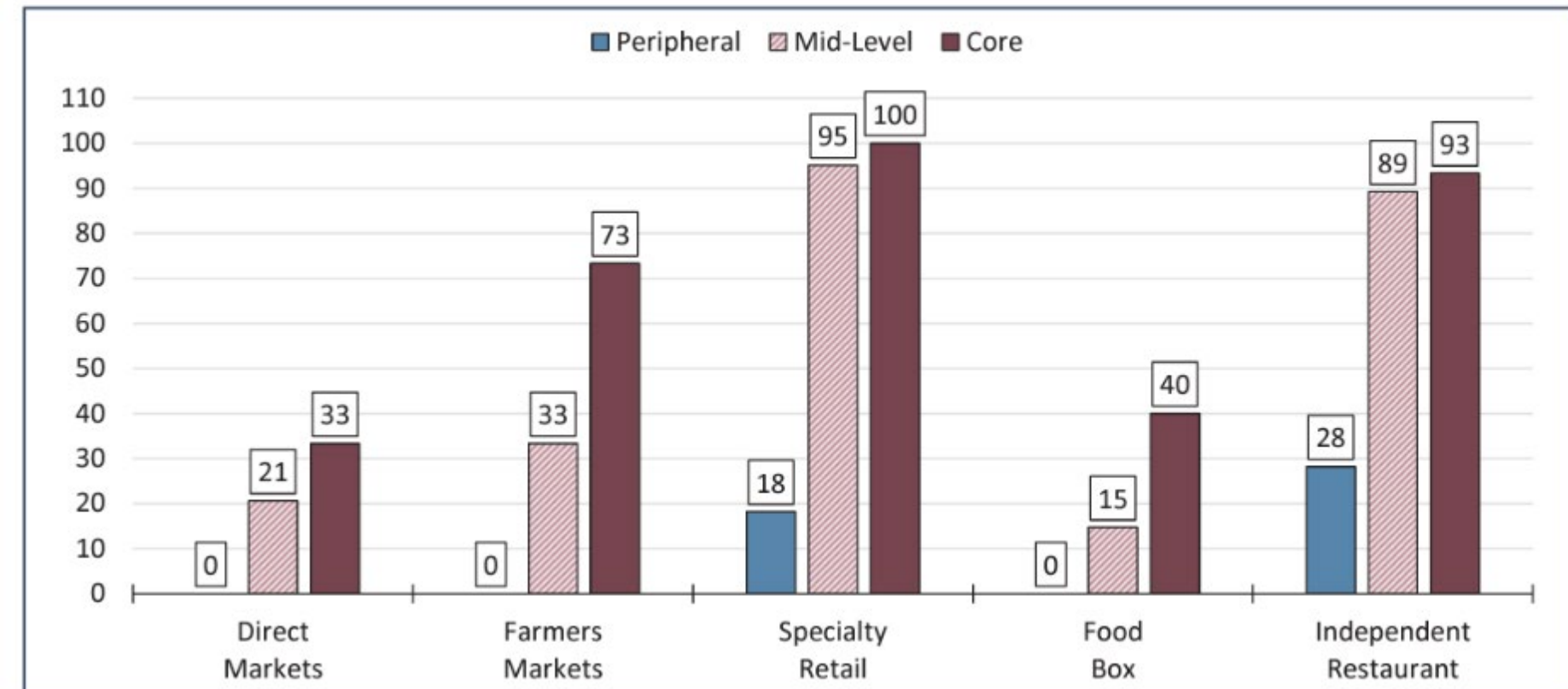
Rio Grande Colonias

Figure 4: Share of Consumer Segment that Uses Local Market Channels (% in October 2023)



Delta

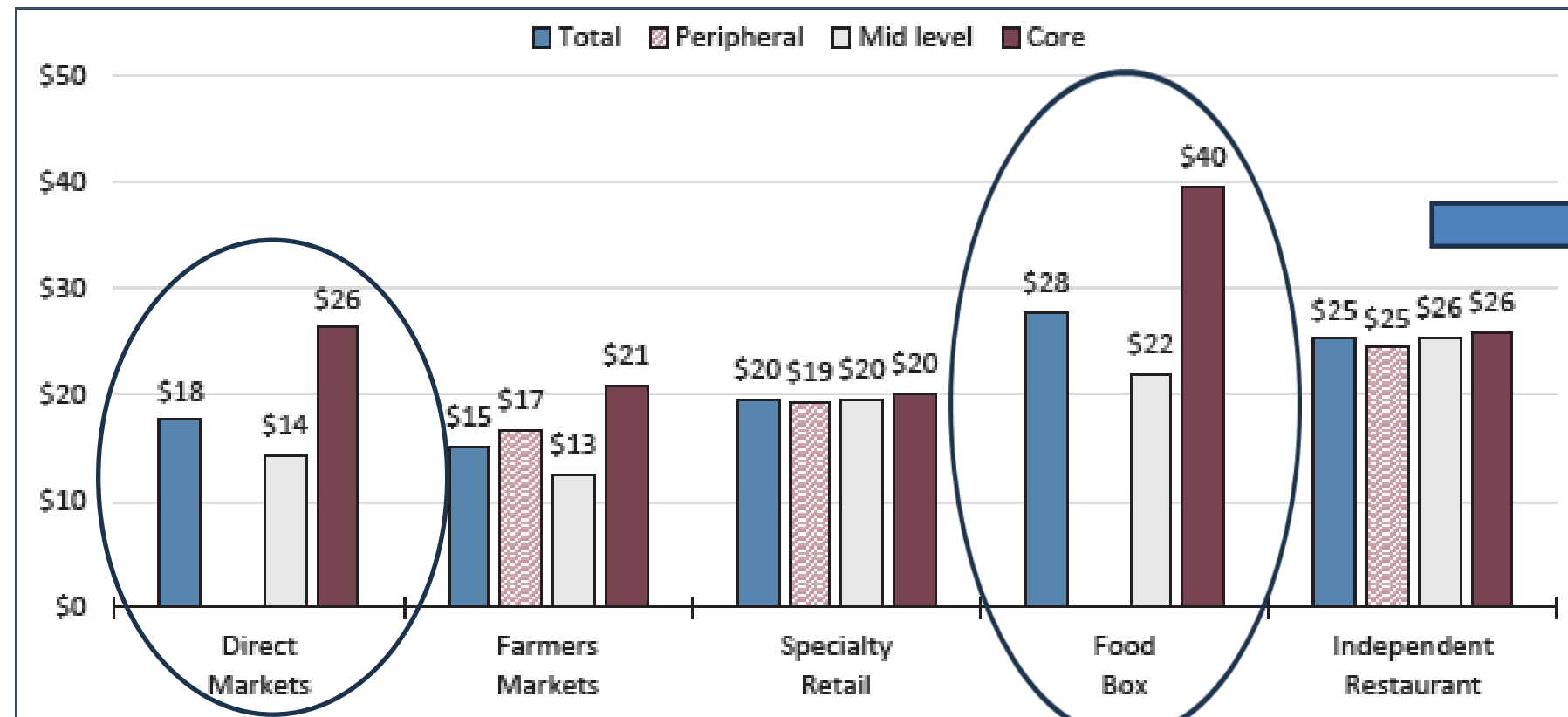
Figure 4: Share of Consumer Segment that Uses Local Market Channels (% in October 2023)



Expenditures Across Time

Delta 2022

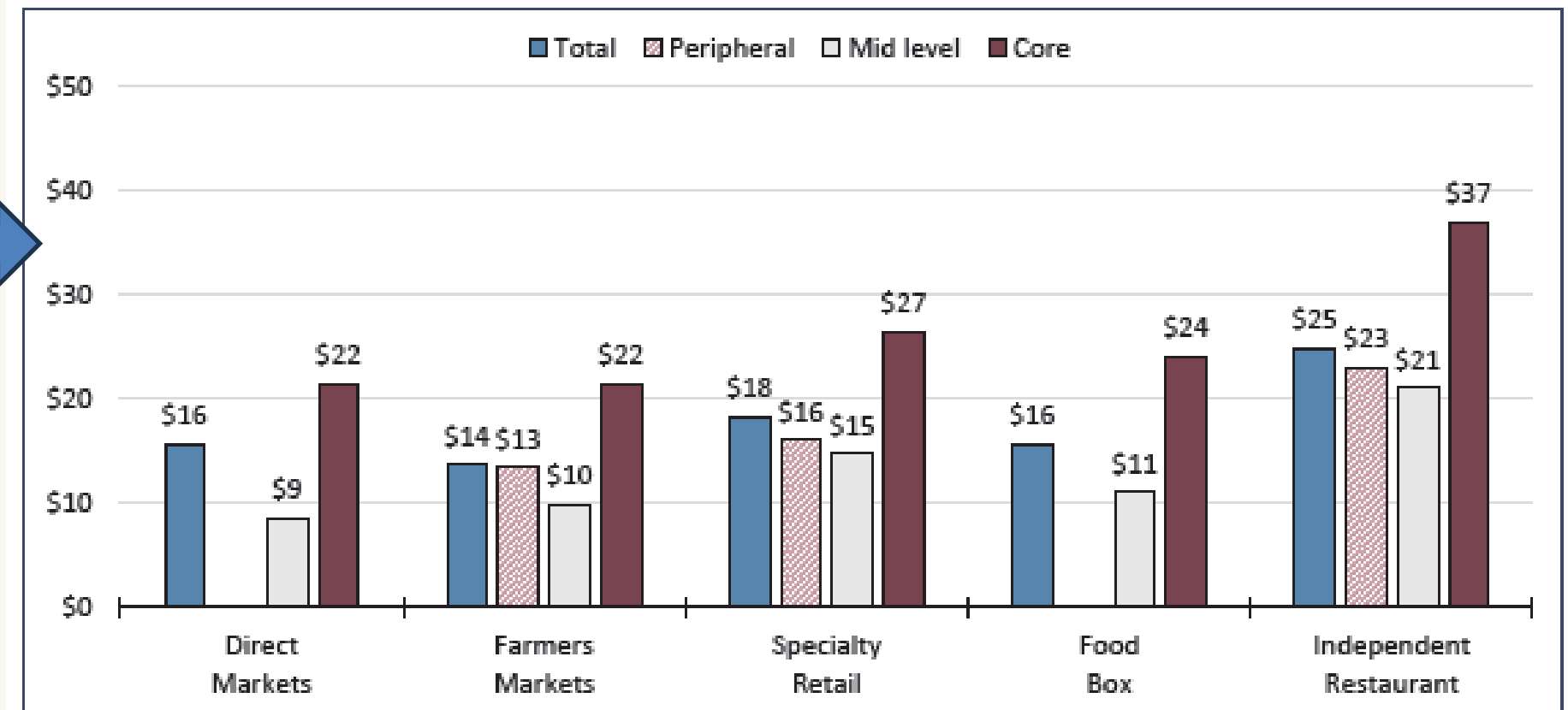
Figure 5: October 2023 Expenditures by Market Channel Users, by Consumer Segment (\$ per week by household)



Note: In this analysis, we exclude survey participants who indicated that they did not shop at these market channels so these dollars are only representative of the share of respondents reported using those channels.

Delta 2023

Figure 6. October 2022 Expenditures by Market Channel Users, by Consumer Segment (\$ per week by household)



In 2022, expenditures across each market channel and segment were lower.

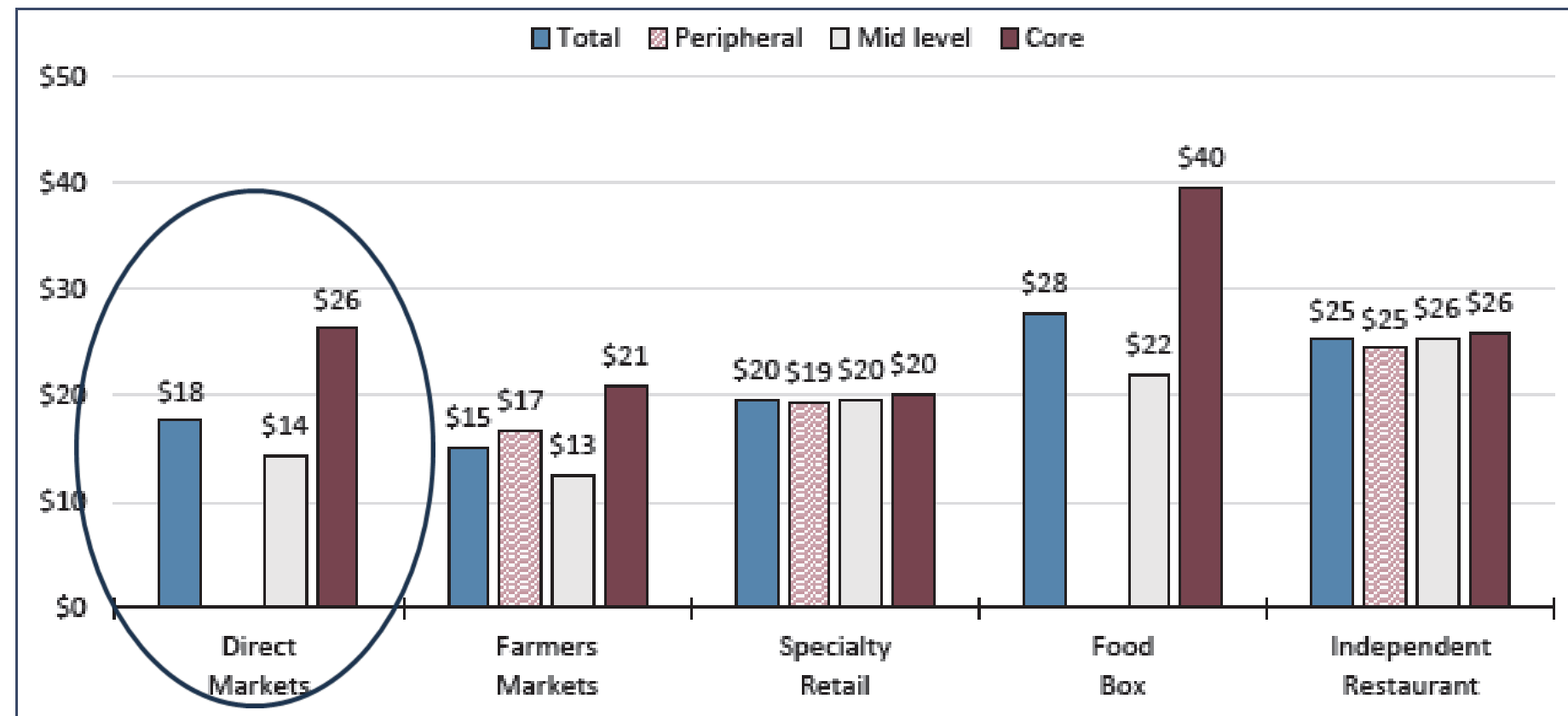
- The core group spend more at specialty retail locations than at direct markets, a pattern that was reversed in 2023.
- Peripheral users that did engage with some markets generally spent slightly more per week than the mid-level group in those markets, just shopped at fewer types of markets.
- Note the peripheral group had no individuals who used food boxes or direct markets.

- Core Local Consumers: purchased from at least **four** different local market channels in **both** 2022 and 2023
- Mid-Level Local Consumers: purchased from **at least three** local market channels in 2022 **or** 2023
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Comparing Expenditures

Delta

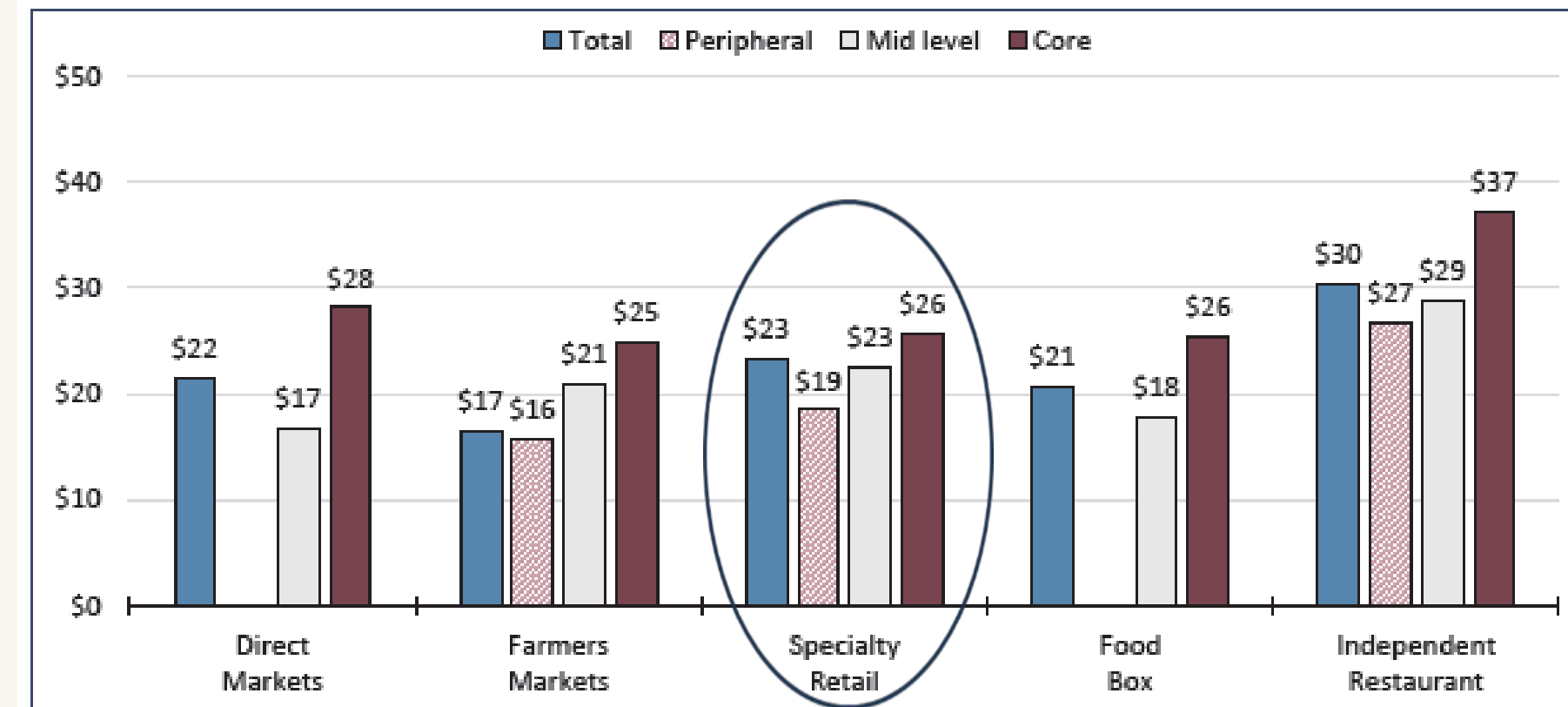
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Northeast

Figure 5. October 2023 Expenditures by Market Channel Users, by Consumer Segment (\$ per week by household)



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- Relationships with Specialty Retailers may be more important in regions like the Northeast where more dollars are spent through them
 - and similarly, independent restaurants
- Similar to what we found comparing years, Delta may have the best opportunities to grow direct market channels

- Core Local Consumers: purchased from at least **four** different local market channels in **both** 2022 and 2023
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How Might We Use These Numbers to Understand Market Size and Dynamics?

- What is the size of potential sales in your market area?
 - What is the “market share” for local foods in your area?
 - Are you considering expanding your market size?
 - What could that mean for market growth?
- How do we think about and plan for the various types of buyers using local markets?
- What are the tradeoffs of expanding your local market size?
 - Geography?
 - Type of market?

Direct Market Case Study

What is your potential market size?

Note: We believe weekly expenditures may align more with monthly market size given visit frequency

Piedmont Region, NC

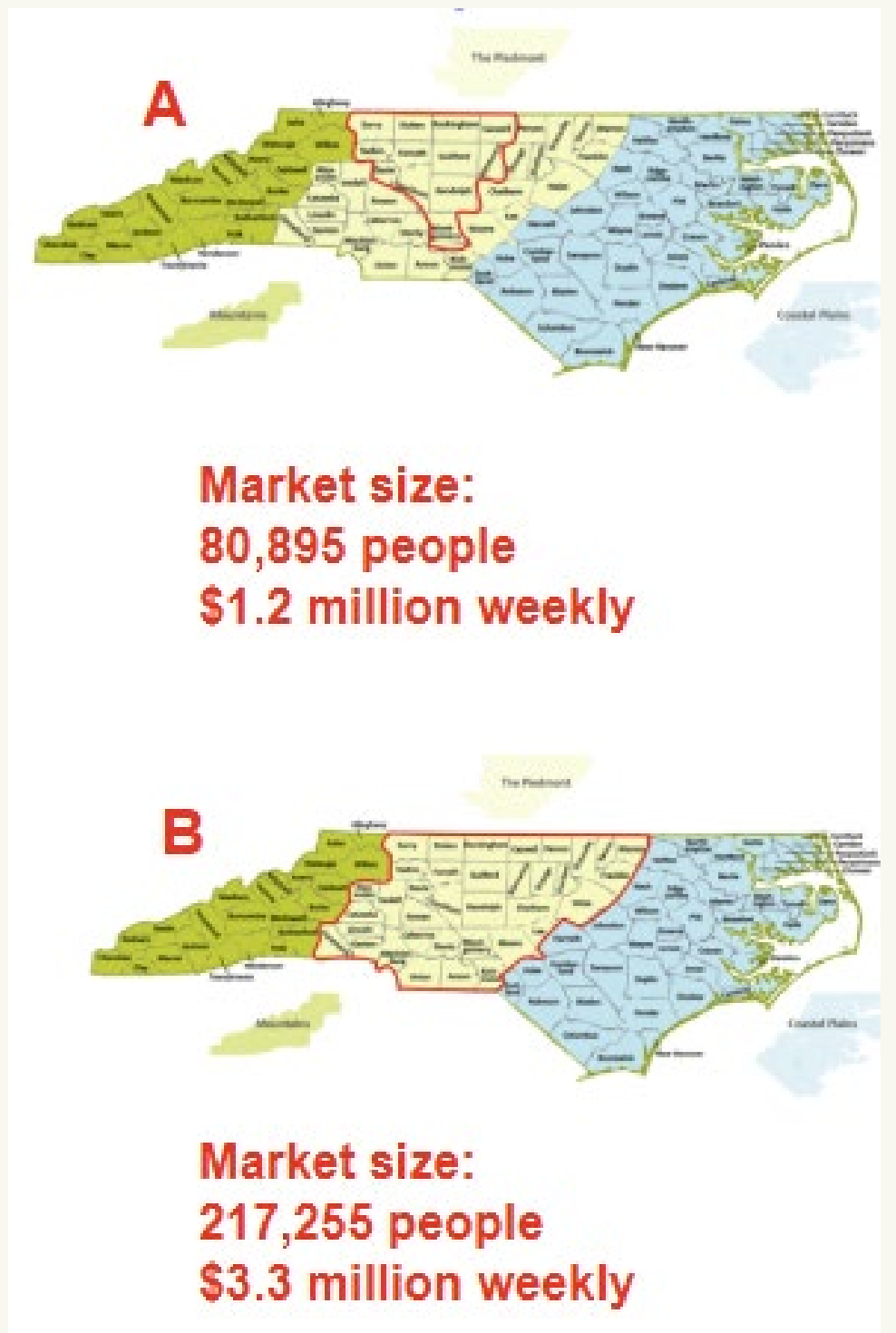
Approximately 75 direct markets (including CSAs and farm stands)

- Region A: each farm with a direct market channel earns an average income of **\$16,768 per week**
- Region B: each farm with a direct market channel earns an average income of **\$45,033 per week**

For instance, a farm located in Guilford county could increase their income by **2.5 times** by expanding their market to include residents of the entire Piedmont region (through advertising, CSA deliveries, online)

Tradeoffs

Direct Markets Total Market Share: $\text{Direct Markets Sales} / \text{Total Food Expenditures} = 1\% \rightarrow 1\%$ of all money spent on food in the Piedmont region is spent on direct markets



Farmers Market Case Study

How Do You Choose Where to Sell?

Delta and Boulder Counties, CO

For a farm located in Delta County, CO

- Delta County farmers market: Could expect to sell \$2,222 and have the potential to see 3,955 customers weekly/monthly
- If they travel to the Boulder County farmers market....
 - Average \$12,085 in sales and see 43,017 customers weekly/monthly
 - Potential **five-fold increase** in sales and ten-fold increase in customers
- Both Delta and Boulder County markets: \$14,307 and 46,972 weekly
 - Potential **six-fold increase** in sales and twelve-fold increase in customers

Tradeoffs: extra costs for transportation, staffing, equipment

Farmers Markets Total Market Share:

Farmers Market Sales / Total Food Sales = 2.83% → 2.83% of all money spent on food in Boulder and Delta county is spent at farmers markets

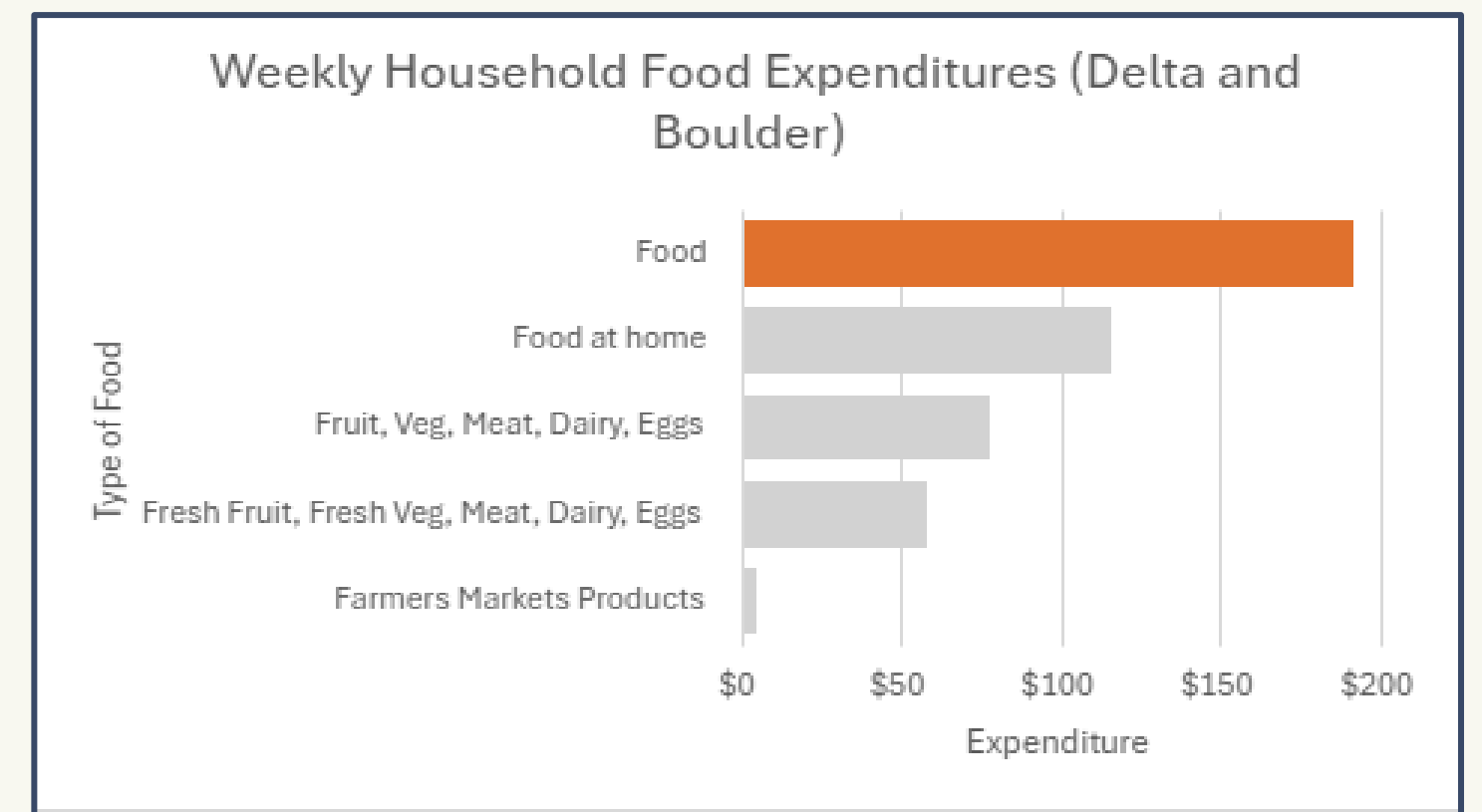


Figure 3: Diversity of Local Market Channel Usage (% in each category for 2023)

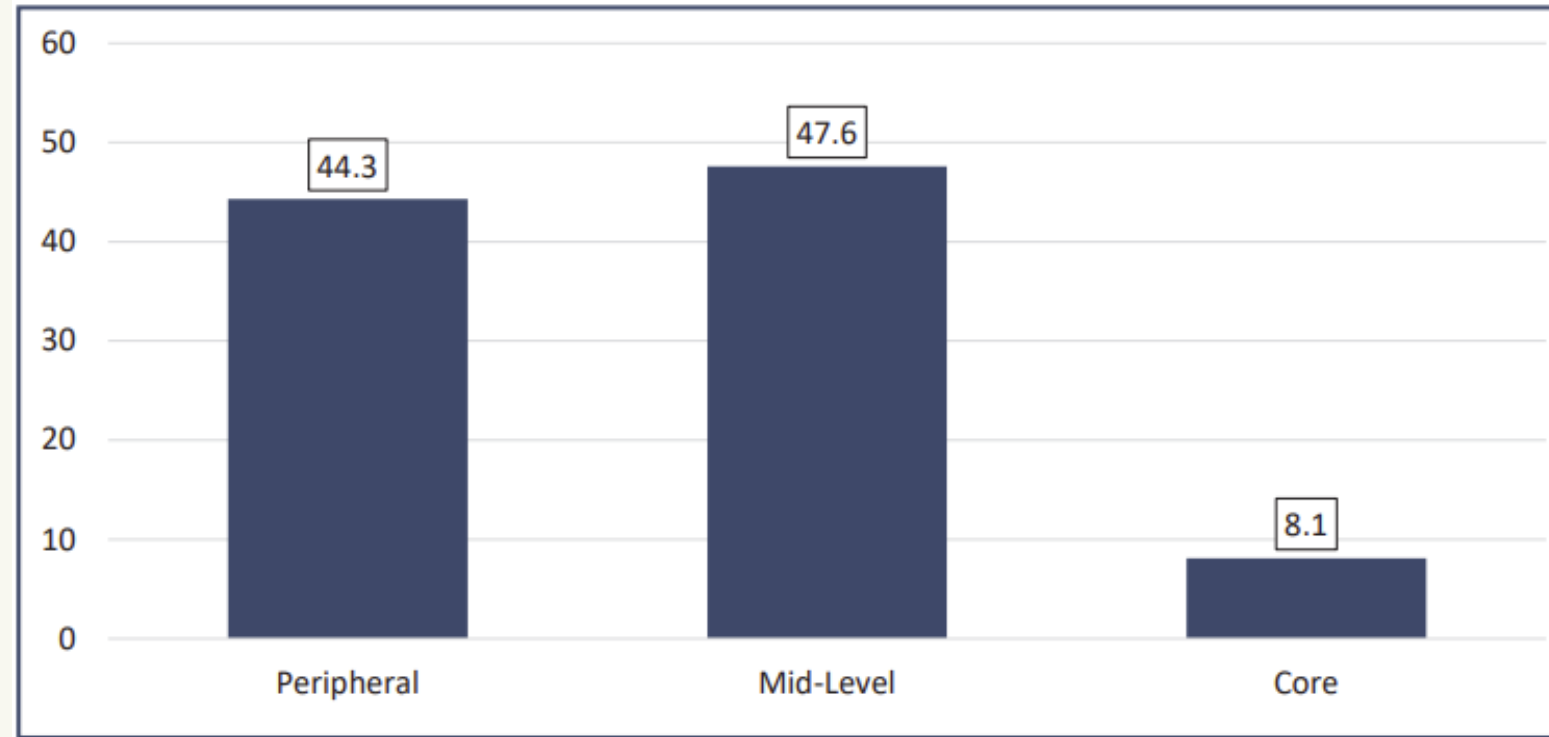
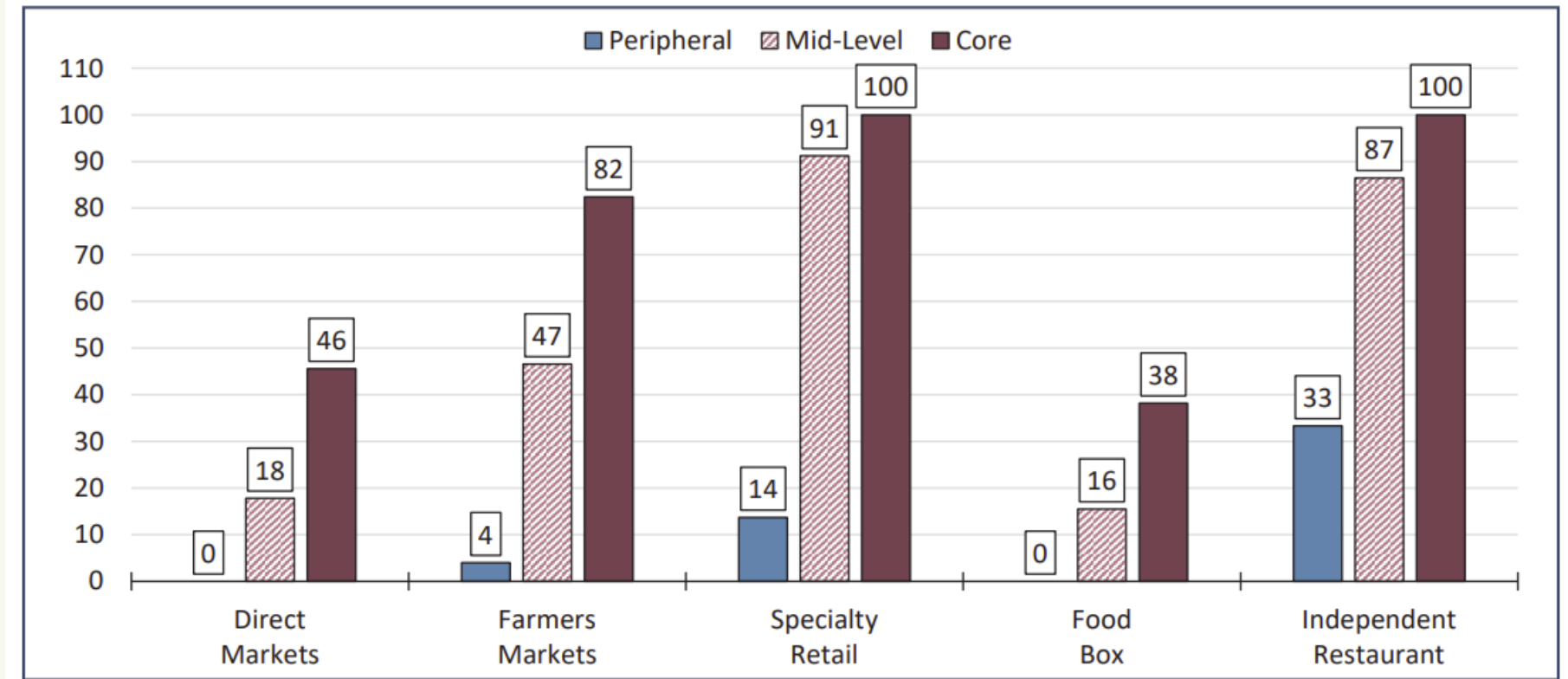
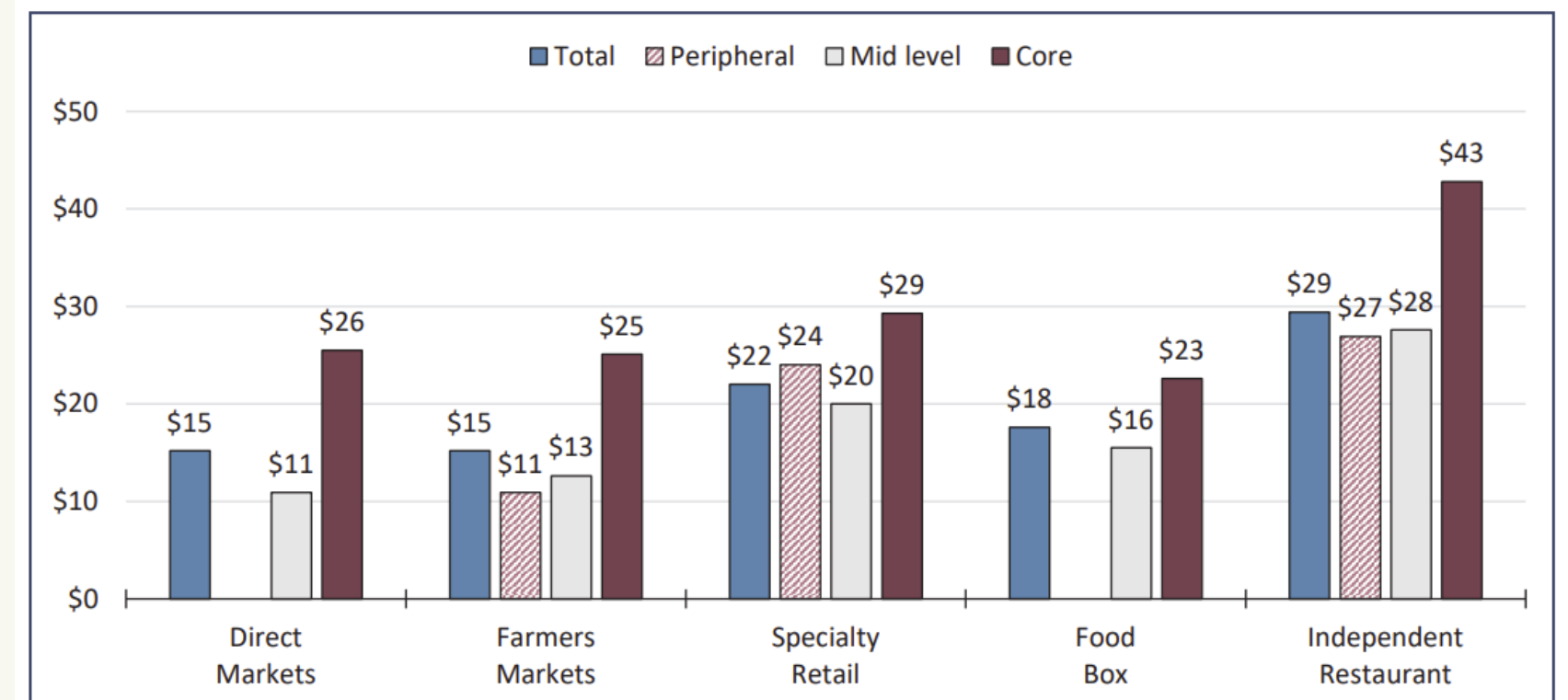


Figure 4: Share of Consumer Segment that Uses Local Market Channels (% in October 2023)



- Core consumers are the greatest potential to target local and regional sales growth?
 - Should we consider the market benefit of converting peripheral to mid-level local buyers?
 - Mid-level to Core?
- Having local buyers frequent more types of markets is a win for the set of markets since core shoppers spend more
- How can these data be used to build your “value case” with specialty retailers considering merchandising more local and regional lines of produce, meat and value-added products?

Figure 5: October 2023 Expenditures by Market Channel Users, by Consumer Segment (\$ per week by household)



Next Steps

- Use your regional Consumer Food Insights to understand the broader findings of our survey in the context of your region and markets
- Do the numbers align with what you see or know about your marketing channels?
- Would more market analysis and research webinars to explore using these numbers be useful to your business or organization?
 - Reach out or tell us if more webinars would be helpful.....

Local and Regional Food Systems Response to COVID

Recovery and Resilience

Search 200 Resources

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The Local and Regional Food System Recovery and Resilience Project 2.0

A project led by the USDA Agricultural Marketing Service along with



Latest Additions

Local Food Systems Response to Covid

Project Overview 2022

Novel methods for an interesting time: Exploring U.S. local food systems' impacts and initiatives to

Visit our website for more details about the projects, resources for LRFS, and upcoming webinar information.

<https://lfscovid.localfoodeconomics.com/>





Questions?

Next Webinar

The Promise of Urban Agriculture: Courses for Grower and Planners

When: Thursday, January 16, 2024,
1:00 PM ET

Register:

<https://www.zoomgov.com/meeting/register/vJltc-GtrzgvE7y1iTTnq6c-xzkdqypctf4#/registration>



To learn more about the courses and enroll, visit <https://www.ams.usda.gov/services/local-regional/research-publications/promise-urban-agriculture-online-courses-growers-and-planners>.