

## FMMOS Hearings-Customer Comments

\*Snowville Creamery has received permission to share comments submitted by the following customers:

Name	Email address
Adam Tarshis	<a href="mailto:adamtarshis@gmail.com">adamtarshis@gmail.com</a>
Amy Archer	<a href="mailto:amy_c_archer@yahoo.com">amy_c_archer@yahoo.com</a>
Amy Hurley	<a href="mailto:arbhurley@gmail.com">arbhurley@gmail.com</a>
Andrea Crask	<a href="mailto:andrea@d-a-design.com">andrea@d-a-design.com</a>
Barbara Fisher	<a href="mailto:helgarde@gmail.com">helgarde@gmail.com</a>
David Crippen	<a href="mailto:dcrip11@comcast.net">dcrip11@comcast.net</a>
David Ingram	<a href="mailto:ingram@ohio.edu">ingram@ohio.edu</a>
Edward N. White	<a href="mailto:redx1118@aim.com">redx1118@aim.com</a>
Elizabeth Hewitt	<a href="mailto:hewitt.33@osu.edu">hewitt.33@osu.edu</a>
Elizabeth Moore	<a href="mailto:Elizabeth@wiserpartners.com">Elizabeth@wiserpartners.com</a>
Gay Yarnell	<a href="mailto:g_yarnell@hotmail.com">g_yarnell@hotmail.com</a>
Holly Winwood	[REDACTED]
Katherine Ziff	<a href="mailto:katherineziff@yahoo.com">katherineziff@yahoo.com</a>
Leslie Rankin	<a href="mailto:moosiie@hotmail.com">moosiie@hotmail.com</a>
Linda Berger	<a href="mailto:lberger5@cinci.rr.com">lberger5@cinci.rr.com</a>
Lissa Jollick	<a href="mailto:jollickl@ohio.edu">jollickl@ohio.edu</a>
Mary Hood	<a href="mailto:mushon@aol.com">mushon@aol.com</a>
Mary Taylor	<a href="mailto:met2022@yahoo.com">met2022@yahoo.com</a>
Michelle Fournier	<a href="mailto:ed-mich@hotmail.com">ed-mich@hotmail.com</a>
Nora Beaulieu	<a href="mailto:beaulieu@zoomtown.com">beaulieu@zoomtown.com</a>
Ronda Dillon	<a href="mailto:eylene77@gmail.com">eylene77@gmail.com</a>
Sandy Mundy	<a href="mailto:ilovltrs@mac.com">ilovltrs@mac.com</a>
Tayma Lang	<a href="mailto:tayma@insight.rr.com">tayma@insight.rr.com</a>
Tina Mooney	<a href="mailto:tinammooney@gmail.com">tinammooney@gmail.com</a>
Zane Jones	<a href="mailto:zane@greengear.info">zane@greengear.info</a>

eat milk!

<http://webmail.aol.com/39598/aol/en-us/Mail/PrintMessa>

**From:** Adam Tarshis <adamtarshis@gmail.com>

**To:** snowvillecream@aol.com

**Subject:** great milk!

**Date:** Sun, 26 Oct 2008 1:53 pm

I have been looking for milk i could purchase from a local farm and just noticed yours this morning in our corner giant eagle. Had my first taste this morning - delicious!

I will make sure i tell the manager at the supermarket how happy i was with your milk as well.

Thanks

Adam Tarshis  
Columbus 43201

**From:** Amy Archer <amy\_c\_archer@yahoo.com>  
**To:** snowvillecream@aol.com; snowvillecream@aol.com  
**Subject:** love your milk  
**Date:** Tue, 14 Apr 2009 4:59 pm

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Hi,

I live in Dublin, Ohio and buy your milk at various Krogers. It is delicious - I love that it is not homogenized - I am so very pleased it is in cardboard containers - and I am grateful it is affordable. I tried the fat free and it was so delicious I moved to the 2%. I normally cannot drink milk that has any fat because it causes problems with my sinuses, but your milk does not. I can only guess that it has something to do with it not being homogenized? I haven't tried the whole milk yet. I know it is going to be like drinking cream. I have never just poured myself a glass of milk but I do now. Snowville Creamery milk is the milk I buy for our whole family now. I bought 4 half gallons on Saturday and we are almost out.

Thanks so much for a product that I know is healthy and tastes so good.

Your new loyal customer,

Amy Archer

From: info@snowvillecreamery.com

To: SnowvilleCream@aol.com

Subject: Contact form submission

Date: Thu, 16 Oct 2008 11:08 am

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**Name:** Amy Hurley

**Address:** 7677 Glanmore Ct

**City:** Dublin

**State:** Ohio

**Zip:** 43017

**Email:** [arbhurley@gmail.com](mailto:arbhurley@gmail.com)

**Reason:** General Inquiry

**Comments:** Hi...a friend told me that she is part of a group that gets milk delivery from you (kind of like a CSA)? Is there more information on this? Also, do you now or ever plan to sell in Gallon sizes? My boys LOVE your milk (even my 18 month old will crawl into the fridge to get to it) but we go through SO much milk in a week I am at the grocery or market at least 3 times just to buy milk! Just curious. Thanks for the wonderful product!

**From:** Andrea Crask <andrea@d-a-design.com>

**To:** snowvillecream@aol.com

**Subject:** happy with milk

**Date:** Mon, 23 Mar 2009 4:29 pm

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Hello,

This evening I stopped by the Skytop Biggs and met your Dairy Evangelist, Warren Taylor. What a great job title! I'm quite thankful I ran into him and was introduced to Snowville Creamery's milk products. I have a sixteen month old boy and have been searching for a local organic milk. I've been settling for so called organic milk, but have always felt like I was wasting my money. I wanted something \*pure\* that came from cows living on \*real\* farms with pastures and underwent the least amount of processing between cow and baby's sippy cup.

As the child of a hippie, I grew up taking weekly trips to a local farm for our dairy needs. I've been unable to find a farm offering this type of service within reasonable driving distance from our home. I am so happy to hear that Snowville Creamery offers \*pure\* milk to Skytop Biggs. We are sold on your "whole milk" and will be trying your other products as well.

I've checked out your website and Kudos with extending your wonderful branding to your website. As the partner of a graphic design firm and now as one of your consumers, I find your website is both informative and ascetically pleasing.

Regards,  
Andrea Crask

=

Tigers

Strawberries

a food blog by **Barbara Fisher**

## The Best Milk I Have Ever Tasted



I am thrilled to be able to finally drink minimally processed, unhomogenized cow milk that is produced within twenty-five miles of my home.

While I love Ohio Family Farms organic whole milk, and think it beats other, national brands of organic milk (like Horizon) hands down, the first sip of Snowville Creamery's unhomogenized whole milk blew me away. It was like nothing I had ever tasted before—clean and pure in flavor, and fresh as fresh could be. It is processed minimally the same day as the milk comes from the pastured cows, right on the farm. It is pasteurized—it is illegal to sell raw milk in Ohio, but instead of being ultrapasteurized at a very high temperature for a shorter period of time, it is pasteurized at a lower temperature for a very slightly longer time. This results in an amazing flavor difference that is beyond compare.

And—get this—these pastured cows are not raised with rBGH—and the milk is cheaper than either Ohio Family Farms milk, Horizon or Organic Valley. In fact, the price is meant to be comparable to mass-produced non-organic milk in price—and it comes quite close. And the quality is miles ahead of all of the other fluid milk products I have ever had, organic or conventional.

So, uh, let me see—I can get a better product that tastes fresher and which supports our local rural economy—and save money?

Oh, good lord, please sign me up for that!

I believe I have just become a convert of the “Dairy Evangelist,” Warren Taylor, the outspoken and

**From:** info@snowvillecreamery.com

**To:** SnowvilleCream@aol.com

**Subject:** Contact form submission

**Date:** Thu, 30 Oct 2008 9:16 am

**Name:** David Crippen

**Address:** 150 W 36th St

**City:** Shadyside

**State:** ohio

**Zip:** 43947

**Email:** [dcrip11@comcast.net](mailto:dcrip11@comcast.net)

**Reason:** Misc. / Other

**Comments:** Hello, I wanted to let you know, that my brother and I went camping and he brought 2 half gallons of your whole milk. It is the best milk i ever tasted in my life!! THANKYOU for turning me back on to milk. Is there any way to purchase this milk in my area, such as mail order, or is there anything in the works with my local Kroger store in Bellaire, Ohio. I would buy exclusively, and know many other people that would as well.

Subj: **Proper Milk**  
Date: 3/31/2008 9:54:12 P.M. Eastern Standard Time  
From: [ingram@ohio.edu](mailto:ingram@ohio.edu)  
To: [snowvillecream@aol.com](mailto:snowvillecream@aol.com)

Dear Warren

I am the one you met in Krogers a couple of weeks ago who said to you that your milk is proper milk, and this is the best milk I have had since coming to the US from England 26 years ago.

Your milk is proper milk because it is not homogenized. The cream is allowed to float to the top which means that I can choose to have cream from the top of the milk on my cereal. Your milk gives us the choice that we expect in an American product. If I want the milk and cream mixed together I can have that too by simply shaking the container.

Thank you for selling proper milk.

Best wishes

David

David C. Ingram  
120 Morris Avenue  
Athens OH 45701

Telephone 740 594 7511

email [dcingram@frognet.net](mailto:dcingram@frognet.net)

"They that can give up essential liberty to obtain a little temporary safety deserve neither liberty nor safety."--Benjamin Franklin

"We are now in a deadly contest with fanatics who believe in enforced ignorance: we do not and never will."

David McCullough

The ideal tyranny is that which is ignorantly self-administered by its victims. The most perfect slaves are, therefore, those which blissfully and unawaredly enslave themselves.

Dresden James





Kayte Thistlethwaite <kj.thistle@gmail.com>

# customer comment

1 message

redx1118@aim.com <redx1118@aim.com>

Thu, Apr 16, 2009 at 12:07 AM

To: kj.thistle@gmail.com

Dear Ms. Thistlethwaite,

I am a customer that goes to the Whole Foods Market in Mason. A friend of mine told me about the company that you work and the mission that you are trying to reach. Let me say first of all that I ENJOY the milk that your company produces. I could go on and on about how good it is, I also wanted to thank you for the information that you gave me when you were out sampling out your milk. I very much hope that you guys have the chance to come back to Whole Foods Market in the future.

Yours Truly and Respectfully,

Mr. White (Edward N. White)

Why pay full price? [Check out this month's deals on the new AOL Shopping.](#)



From: Elizabeth Moore <Elizabeth@wiserpartners.com>  
To: snowvillecream@aol.com  
Subject: Count me IN!  
Date: Sun, 15 Mar 2009 10:24 am

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Dear Snowville Creamery Folks:

Count me IN as a loyal customer in Cincinnati! I was at biggs in Hyde Park Plaza yesterday, on a tear to get milk and ice cream to enjoy with the birthday cake I'd prepared for my husband and mother, who share a birthday. Long a believer in "clean" foods, I picked up my usual six half gallons of Horizon Organic Milk. Knowing the possible effects that hormones could have on my three kids, I've been buying what I considered to be "the best available to me."

Well, one of you guys – maybe it was Warren? – accosted me at biggs yesterday. And as I mentioned, I was in a rush moving at the speed of light, when I was offered the chance to try your local milk. I said "No thank you" and kept moving. "It's delicious!" the sampling guy said. "I'm sure it is," I responded, and still kept moving. I really didn't have the time or interest, since I still needed to swing by the ice cream freezer and get home to prepare dinner.

Once back home, we enjoyed our birthday-celebration dinner and when it was time to have birthday cake, my mother went to the fridge to get milk to have with the cake. And guess what she pulled out? Your milk! She'd been to biggs that day, too, and I guess because she moves at a slightly slower pace, she took the time to stop and taste your samples (ok . . . lesson learned!) She brought a half gallon of your milk to my house to share with my family. She also brought with her the news article, "Milkman on a Mission." I am so impressed with what you are trying to do and I will do all I can to support you! I am happy to support an Ohio business and want you to know that the Wiser household will regularly consume six to eight half gallons of your milk each week. I will spread the word about your product to the moms I know. And I will also send a letter to the company that owns biggs (SuperValu in Minneapolis) and let them know how happy I am that they've decided to shelve your milk in my store (I'll copy you on that note).

Best of luck to you in your growing business. I know the store sampling program and other publicity efforts must get tiresome, but it is working, so keep it up! And please let me know . . . are you at your break-even, 3,000-gallon two or three times weekly mark? I hope you wildly surpass it!

Regards,

Elizabeth Moore, David Wiser, and the Wiser kids (Sara Kate, Emily and Sam)

elizabeth@wiserpartners.com  
513.919.4001 (M)

**From:** Gay Yarnell <g\_yarnell@hotmail.com>  
**To:** snowvillecream@aol.com  
**Subject:** yum  
**Date:** Sun, 5 Apr 2009 8:31 am

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I love your milk! I'm drinking the 2% & am going to try the skim.

I have hated milk all my life but *YOURS IS WONDERFUL!*

Thank you, thank you,

Gay Yarnell

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Windows Live™: Keep your life in sync. Check it out.=

From: Holly Winwood [REDACTED]

To: snowvillecream@aol.com

Subject: request to post flyer

Date: Wed, 5 Nov 2008 10:05 pm

Attachments: SnowvilleCreameryFlyer.doc (144K)

Dear Warren,

I want to thank you for being at Whole Foods in Cincinnati and promoting your Snowville Creamery milk some where around Oct. 27th. I had seen that your milk was new to Whole Foods, and when I saw it was an Ohio company and product, I was sold. But even though I already had 6 cartons in my cart, you still made me try the fat-free! I'm totally sold on it, so much so that my partner and I visited the farm in Pomeroy this past weekend. When I believe in something and support a local business, I like to visit and meet the people. I was at Whole Foods on Nov. 2nd (to get more milk), and met Jen who was talking to shoppers and I told her about my experience. Overall, Warren, I couldn't be more excited!!! I used to be in a cow-share program with a Kentucky farmer, but it just got to expensive for me, but Snowville's milk is pretty close to the raw milk I was getting in the cow-share program.

So, in order to help promote your business and get people hooked, I would like to distribute and post the attached flyer I made. I work in the College of Medicine at the University of Cincinnati, which is connected to University Hospital and Children's Hospital. I think I can reach a lot of people. Please let me know if you can approve the flyer. I used images and wording from your website, and I can add any other trademark identification as needed.

Looking forward to working with you and your employees, and supporting your happy cows!

Sincerely,  
Holly

Holly L. Winwood [REDACTED]  
[REDACTED]  
[REDACTED]

Subj: **Contact form submission**  
Date: 12/16/2007 2:32:19 P.M. Eastern Standard Time  
From: [info@snowvillecreamery.com](mailto:info@snowvillecreamery.com)  
To: [SnowvilleCream@aol.com](mailto:SnowvilleCream@aol.com)

**Name:** katherine ziff

**Address:** 64 Morris Ave.

**City:** Athens

**State:** OH

**Zip:** 45701

**Email:** [katherineziff@yahoo.com](mailto:katherineziff@yahoo.com)

**Reason:** Misc. / Other

**Comments:** Just tried your milk today (2%), purchased at Seaman's in Athens. It is delicious. For ten years I have sought non-homogenized milk for my family here in Athens, finally it is available! Thank you for the delicious milk. Katherine Ziff



**Comments from Snowville Creamery Community Website Page:**

**Linda Berger**

lberger5@cinci.rr.com

Submitted on 2009/04/04 at 2:32pm

Just tried your fat free milk purchased at Biggs, Hyde Park and we LOVED it. It tasted so fresh and not like the container which sometimes happens with other brands. Since we only purchased a half gallon it was gone in one afternoon. Thanks so much and keep it coming!

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Subj: **milk**  
Date: 1/14/2008 8:21:17 A.M. Eastern Standard Time  
From: [jollickl@ohio.edu](mailto:jollickl@ohio.edu)  
To: [WTSPRO@aol.com](mailto:WTSPRO@aol.com)

Your milk is amazing. I have the whole family hooked on it! My father in law loves it and so does the hubbie! Nice positioning in Krogers too! Have you been able to get additional stores yet?

Lissa

Lissa Jollick  
Business Consultant  
Voinovich School at Ohio University  
Appalachian Regional Entrepreneurship Group (AREG)  
V: 740-593-0473  
F: 740-593-1795

**From:** Jen Bhaerman <jbhaerman@gmail.com>  
**To:** snowvillecream@aol.com <snowvillecream@aol.com>  
**Subject:** Re: Congratulations and concerns  
**Date:** Fri, 12 Sep 2008 1:29 pm

What a nice email!

On 9/12/08, [snowvillecream@aol.com](mailto:snowvillecream@aol.com) <[snowvillecream@aol.com](mailto:snowvillecream@aol.com)> wrote:

-----Original Message-----

**From:** Mary H. Hood <[mushon@aol.com](mailto:mushon@aol.com)>  
**To:** [snowvillecream@aol.com](mailto:snowvillecream@aol.com)  
**Sent:** Thu, 11 Sep 2008 7:00 pm  
**Subject:** Congratulations and concerns

Hi, Warren. I'm Mary Hood. I met you at the Bridge Street Kroger in Dublin, Ohio, a while back. My younger son Andrew was with me on two occasions when your people were first promoting Snowville milk at our Kroger. The first time we had milk and cookies with your head science guy, and the second time we met you, and your production chief, and a lady. Both of my sons (one HS and one college) are science majors who intend to pursue work in fields of sustainability and environmental science.

I have been campaigning for you. I took one of your empty milk cartons to our GP, an outstanding doctor in Marysville, Ohio. She says her mother-in-law loves it and she is promoting it to her patients (the number of kids getting into trouble because they aren't drinking milk is staggering).

I also took a second empty carton to our ophthalmologist, also from Marysville. She actually wrote me a thank you letter saying that your milk has made her 10-year-old, who was formerly a reluctant milk drinker, into an enthusiastic milk drinker. She tells me that she intends to come visit your farm. If a Dr. Charlotte Agnone turns up, you better have your pencils sharpened, because I've never met a sharper lady. She knows a lot about everything, not just her own field. Dr. Agnone is the one who told me that your milk is now being carried at Whole Foods.

This is where the concern comes in. Dr. Agnone is not happy with some of Whole Foods current practices. She has been a devoted customer of Whole Foods for years, but thinks they are now entering into gray areas. Specifically, one of her daughters is an expert on sustainable fish and has personally witnessed improper labeling of endangered fish by Whole Foods. Dr. Agnone and I hope that you will continue to sell only the finest product and won't change or compromise your standards because you have large orders coming in now.

So, thanks for the great milk, keep up the great work, and take the high road even if it means you lose some business in the meantime. Better right than rich. With good management (and some luck), maybe you can maintain your conscientious product and also be financially successful!

Good luck!  
Mary Hood

Looking for spoilers and reviews on the new TV season? [Get AOL's ultimate guide to fall TV.](#)

Jen Bhaerman  
Marketing  
Snowville Creamery  
(740) 591-7998

From: info@snowvillecreamery.com

To: SnowvilleCream@aol.com

Subject: Contact form submission,

Date: Wed, 26 Nov 2008 6:50 pm

**Name:** Mary Taylor

**Address:** 6238 Albany Crest Avenue

**City:** New Albany

**State:** Ohio

**Zip:** 43054

**Email:** [met2022@yahoo.com](mailto:met2022@yahoo.com)

**Reason:** Misc. / Other

**Comments:** To Whom It May Concern, I consider myself a milk fanatic and I am constantly searching for the perfect glass of milk. I think I've found it!!! I have been drinking your milk for a few months now and I've become obsessed with it. The taste is just so good, better then any I've ever had. Thank you for offering such a wonderful product and at such a good price. I'm also proud to be drinking something that is locally made. Thanks again and I look forward to my glass of snowville each day to ease my milk addiction. Sincerely, Mary Taylor New Albany, Ohio



**From:** info@snowvillecreamery.com  
**To:** SnowvilleCream@aol.com  
**Subject:** Contact form submission  
**Date:** Mon, 2 Feb 2009 1:59 pm

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**Name:** Michelle Fournier  
**Address:** 5295 Sprucewood  
**City:** Columbus  
**State:** OH  
**Zip:** 43229  
**Email:** [ed-mich@hotmail.com](mailto:ed-mich@hotmail.com)  
**Reason:** Misc. / Other

**Comments:** I just want to thank you soooo much for the wonderful milk and cream you provide!!! I have really been looking for a nonhomegenized, not super pasteurized milk that is available where i normally shop and your milk is exactly perfect! (and tastes delicious too!) i especially appreciate your large containers of cream that are so reasonably priced!! thank you so much for all you do and allowing me to be able to provide my family with healthy affordable milk. (and you are absolutely right about saying high price organic milk causes consumption of milk to go down...i have certainly found that true in my home and am so thankful to have found you! r milk)

**From:** info@snowvillecreamery.com  
**To:** SnowvilleCream@aol.com  
**Subject:** Contact form submission  
**Date:** Mon, 2 Feb 2009 1:26 pm

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**Name:** Nora Beaulieu  
**Address:** 5704 Chancellor Ln.  
**City:** Morrow  
**State:** OH  
**Zip:** 45152  
**Email:** [beaulieu@zoomtown.com](mailto:beaulieu@zoomtown.com)

**Reason:** General Inquiry

**Comments:** I recently started purchasing your milk at Whole Foods in Deerfield Twp. I have been looking to buy a cow share for raw milk but there are not any convenient to my home. I just want to say that I (and my kids) cannot get over how delicious your milk is! I didn't realize how bland tasting typical milk is until we started drinking yours. Do you have information about the enzymes in your milk after pasteurization? I read that you use the lowest temp/shortest time allowed but I was curious if any of the enzymes remain intact. Thanks for a great product. Now, if I can only get our local Kroger to carry it!

From: Ronda Shiverdecker <eylene77@gmail.com>

To: snowvillecream@aol.com <snowvillecream@aol.com>

Subject: Delicious Milk

Date: Tue, 7 Apr 2009 9:29 am

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I want to thank you for doing what you do. I live in the city of Cincinnati. I went to Skytop Biggs on Sunday to buy some groceries and that is where I found your representative who kindly asked me if I'd like to try the best milk. Of course I said yes. I tried the skim, because that's what I drink for health reasons, but couldn't help but go back and ask to sample the whole milk. It was truly the best milk I've ever tried. I am sold!

I have become very interested in local eating and I am so glad that my local Biggs supports local eating as well. I am a member of the locavore movement in Cincinnati and this year I'll have my first back yard garden. I have begun recently to spread the word of local eating after reading Barbara Kingsolver's Animal, Vegetable, Miracle. I believe it is extremely important to know where my food comes from and I'd like to convince everyone I know to think so too. I will be sure to spread the word about your delicious milk as well. If there is any other way I can help support your business, please feel free to email and let me know.

Thanks Again,  
Ronda Dillon

Subj: **Contact form submission**  
Date: 12/10/2007 11:02:24 A.M. Eastern Standard Time  
From: [info@snowvillecreamery.com](mailto:info@snowvillecreamery.com)  
To: [SnowvilleCream@aol.com](mailto:SnowvilleCream@aol.com)

**Name:** Sandy Mundy  
**Address:** 729 College Avenue  
**City:** Columbus  
**State:** OH  
**Zip:** 43209  
**Email:** [ilovlttrs@mac.com](mailto:ilovlttrs@mac.com)  
**Reason:** Misc. / Other

**Comments:** My husband, daughter and I were at the Natural Market in Bexley, when Warren delivered Snowville milk - was it Friday? Oh my goodness. First of all, his enthusiasm is beyond compare. We HAD to try this milk. Unanimously, we agree it IS the BEST milk! Congratulations. We wish you success, and will support you in any way we can. Thank you! Sandy

From: info@snowvillecreamery.com

To: SnowvilleCream@aol.com

Subject: Contact form submission

Date: Sat, 14 Feb 2009 9:34 pm

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Name: Tayma Lang

Address: 7115 Bowermoss Drive

City: New Albany

State: OH

Zip: 43054

Email: [tayma@insight.rr.com](mailto:tayma@insight.rr.com)

Reason: Misc. / Other

Comments: We were so disappointed to hear you would no longer be delivering your milk to the Giant Eagle store in New Albany. We loved your skim milk and my 7 year old is actually on a "milk strike" refusing to drink any other milk since we ran out of our last half gallon. We loved the freshness of your milk and the lack of after taste that is so common in many brands of organic milks. I personally also loved that it was local to Ohio. Any chance you might reconsider? I realize it doesn't make sense to deliver if it isn't selling....I just wanted you to know we will miss it and we'll still try to find it elsewhere in Columbus. Thank you.



**From:** Tina Mooney <tinammooney@grmail.com>  
**To:** snowvillecream@aol.com  
**Subject:** Love your milk!  
**Date:** Mon, 23 Mar 2009 5:18 pm

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I wanted to say how much I've been loving your milk. It's literally the best milk I've ever tasted. I buy it at Bigg's Skytoppe in Cincinnati and plan to spread the word among my milk loving, health conscious family and friends. After Warren gave me a sample taste and lots of great literature, I've even switched from skim to whole milk, as long as it's from grass fed cattle. My grandfather was a Dairy Farmer in upstate New York, so it's especially nice for me to not only drink a healthy product while supporting responsible environmental business practices but also to support a family farm.

I have a couple of questions. I make soft serve "ice cream" with milk and my Vita Mix. To do so I have to freeze some of the milk in an ice cube tray. Will freezing it harm the milk's nutrition? Also, I love a mug of warm milk in the evenings. Will warming it effect it's nutrition?

Thanks for great product and your dairy activism!

--

Tina M. Mooney, MSW

"All that we can't be is not who we are."

From: info@snowvillecreamery.com

To: SnowvilleCream@aol.com

Subject: Contact form submission

Date: Thu, 22 Jan 2009 8:59 pm

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**Name:** Zane Jones

**Address:** 7091 Gallant Fox Dr.

**City:** New Albany

**State:** oh

**Zip:** 43054

**Email:** [zane@greengear.info](mailto:zane@greengear.info)

**Reason:** General Inquiry

**Comments:** Hello, My name is Zane Jones and I run a website called Green Gear ([www.greengear.info](http://www.greengear.info)) that reviews sustainable products. I live in New Albany, Ohio and picked up a half gallon of your fat free milk earlier today. I have to say, I love it. I'm not a big organic guy and don't consider myself a foodie or anything, but your milk tastes great! I noticed on the side of the carton you mentioned that you farm sustainably. So, I thought I would do a review of your product on my site and was wondering if you would expound a bit on what it means to farm sustainably so i could include it in my review. Thanks for making a great fresh product, I plan on buying it from now on. Thanks! Zane Jones Green Gear - Independent Reviews of Sustainable Products [www.greengear.info](http://www.greengear.info)

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Dear Snowville Creamery,

I first want to thank you for your wonderful tasty product. My family is so glad you are here.

I used to live in Maine. There I only drank raw milk. When I moved back to Ohio 4 1/2 years ago, I only drank Hartzlers milk. We live in New Marshfield - Hartzlers milk is not easy to come by. We had to stock up when we visited my folks in northern Ohio, once every month or two. So... Needless to say, we're very excited about your whole unhomogenized milk (hopefully Ohio's pasteurization laws will someday change). Thank you!

Furthermore, I was extremely excited to see the 1/2 gal. of heavy whipping cream! This is wonderful. My husband and I put heavy w.c. in our coffee

Everyday + we no longer have to feel so guilty about all the small containers of ~~homogenized~~ ultra-pasteurized non-local h.w.c. THANK YOU. I, and my husband too, hope you all continue to sell the heavy cream as so - we are also thinking because of all the money we'll save on cream as well, we should buy an ~~ice cream~~ ice cream maker from Lehman's this spring! So, we love the 1/2 gal of cream.

Good Luck with your great business - it's glorious!

Sincerely,

Valerie, Christopher,  
Adallie + Elsie Fox

January 25, 2009

Snowville Creamery, LLC  
32623 State Route 143  
Pomeroy, OH 45769

Dear All -

Rarely am I compelled to write a company about one of their products. However, I was so pleased with the Snowville Creamery Fat Free Milk I purchased at the local C & E grocery store, I was driven to drop a note of thanks.

For years I've been throwing away milk produced by big corporate dairies because it "just didn't taste right." Now, I've finally found a milk that tastes like milk should taste!! In fact, my family has already finished the half gallon I purchased Friday and I'll be headed back to the store this afternoon to buy more. Your product reminds me of the delicious, fresh bottled milk that the milkman used to deliver to our home when I was a child. Thank you so much for your wonderful product!! The only thing that would make it better would be if you had a person who delivered directly to my front door ☺!! Keep up the good work!!

Best,

*Debra Henderson Owens*

Debra Henderson Owens  
9204 MONTICELLO DR  
ATHENS OH 45701